

**TERMS AND CONDITIONS OF
“Changi Airport Travel Buddy” CONTEST
(the “Terms and Conditions”)**

1. ACCEPTANCE OF THESE TERMS AND CONDITIONS

- 1.1 Each person who participates in the “Changi Airport Travel Buddy” contest (the “**Contest**”) shall, for purposes of these Terms and Conditions, be referred to as a “**participant**”.
- 1.2 By participating in the Contest:
- (i) participants are deemed to have read, understood and accepted the Terms and Conditions set out herein, as well as any other requirements set out in any related promotional material, and all amendments, additions, replacements and modifications thereto as may be made from time to time; and
 - (ii) participants are also deemed to have confirmed that they are not breaching any laws in their country of residence regarding the legality of entering this Contest. Changi Airport Group (Singapore) Pte. Ltd. (“**CAG**”) will not be held responsible for any participant entering the Contest unlawfully.

2. CONTEST AND ELIGIBILITY

- 2.1 This Contest is organised and conducted by CAG.
- 2.2 The Contest shall commence at 09:00hrs (GMT+05:30) on 1 March 2016 (Tuesday) and shall end at 23:59 (GMT+05:30) on 29 March 2016 (Tuesday) (the “**Contest Period**”).
- 2.3 Directors, employees and immediate family members of CAG and its subsidiaries, the Civil Aviation Authority of Singapore, CAG’s appointed contractors, agencies, event management companies, retail partners/shop tenants at Changi Airport, and any other persons involved in organising, promoting and/or conducting the lucky draw, are not eligible to participate in the Contest. For the purpose of this Clause, “**immediate family members**” shall include spouses, children, parents, parents-in-law and siblings.
- 2.4 Save as provided in Clause 2.3, the Contest is open to all natural persons (i.e. not a corporate or business entity, association, society or other similar entity) who satisfy all of the following:
- (i) aged eighteen (18) and above as of the first day of the Contest Period;
 - (ii) who have accounts on Facebook (if you have not already registered for your free Facebook account, visit www.facebook.com and follow the instructions to sign up); and
 - (iii) who are fans of Changi Airport (by liking us on the Changi Airport Facebook page at <http://www.facebook.com/changiairport> (the “**Changi Airport Facebook Page**”)); and
 - (iv) residing in India.

3. MECHANICS

- 3.1 To take part in the contest, Participants are required to answer 10 questions about their travel preference.
- 3.2 Participants will be assigned a travel persona, which will need to be shared via the Participant’s Facebook account.
- 3.3 The Participant will also need to invite their friends to participate in the contest to form a pair to participate in the contest to win.
- 3.4 Any participant is only allowed to take part in the contest once and it will be tagged to the Participant’s Facebook account.

- 3.5 The Participant can increase the chances of winning by coming back to invite more friends to participate in the contest.

4. PRIZE DRAW

- 4.1 A prize draw will be conducted by end April 2016 to determine eight (8) winners (the “**Winners**”) and three (3) Grand Prize winners (the “**Grand Prize Winners**”). Results of the lucky draw will be announced by end April 2016. The official Winners and Grand Prize Winners will be announced on the Changi Airport Travel Buddy Page.
- 4.2 CAG reserves the right to request the Winners to provide proof of identity and age and/or proof of entry validity (if required) in order to claim the Prize. In the event that the Winner is unable to provide proof of eligibility which is satisfactory to both CAG (in their sole and absolute discretion), the Winner shall be deemed to have forfeited his or her Prize in whole and no substitute will be offered.

5 PRIZES

- 5.1 The Winners will be awarded one (1) travel related gift (the “**Prize**”)
- 5.2 The Grand Prize Winner will be awarded one (1) pair of return economy class tickets from India to Australia, 5 Nights stay in a 5-star hotel in Australia, and S\$200 worth of Changi Dollar Vouchers (the “**Grand Prize**”)
- 5.3 Travel on the Grand Prize may depart on or after 1 May 2016, and must be completed (i.e. arrive back in Singapore Changi Airport) no later than 31 December 2016. No extensions to the travel period will be permitted under any circumstances.
- 5.4 The choice of airline and flight will be solely decided by CAG based on the winner's preferred dates of travel. Travel is not valid on charter flights. No changes will be permitted on the Grand Prize that have been issued. No mileage accrual will be permitted for travel on such tickets. Open-jaw tickets are not permitted
- 5.5 The holders of both the Grand Prize must travel together on the same flights, at the same time and day. Partial redemption of the Grand Prize is strictly not allowed.
- 5.6 The Grand Prize shall not be exchangeable for cash and are non-transferable and non re-routable. The Prize Air Tickets shall also not be exchangeable for other classes of travel.
- 5.7 The air tickets are non-transferable and shall not be exchangeable for cash.
- 5.8 The Winner and his/her travel partner travelling on the Grand Prize shall be responsible for their own travel visas, taxes and surcharges on the Grand Prize, and other miscellaneous charges incurred.
- 5.9 The claiming of the Prize is not valid with the use of other vouchers, discounts, privileges and/or promotions.
- 5.10 CAG reserves the right to amend or substitute the Prizes without prior notice to the Winner.
- 5.11 CAG shall not be responsible for any administrative arrangements, bookings, payments and/or costs, such as (including but not limited to) booking of flights or change of flights in relation to or for the Prize.
- 5.12 Any additional travel booked in conjunction with the use of the Prize will be subject to standard booking conditions and any expenses incurred as a result will be solely and entirely covered by the Winner.
- 5.13 The Prizes are awarded based on the sole and absolute discretion of CAG.
- 5.14 All winners will be contacted via email (as provided to CAG on the Facebook app's registration page) by CAG. Any prizes not claimed within one month upon contact will be forfeited. CAG reserves the right to disqualify non-contactable winners. CAG reserves the right to award the prize to a replacement winner, forfeit the prize and/or donate the prize to charity.

- 5.15 In the event of any dispute, the winner's entitlement is subject to the sole discretion and final determination of CAG.

6. PERSONAL INFORMATION

- 6.1 By participating in the Contest, all selected winners agree to grant CAG the right to use their personal details (including but not limited to their names and Facebook profile pictures) for promotional and publicity purposes.
- 6.2 The registered user warrants that all information submitted by him/her in the Entry is true, current and complete.
- 6.3 CAG may use or redistribute the submissions and their contents for any purpose in any way and there is no obligation to keep any submissions confidential.
- 6.4 Registered users are providing information to CAG and not to Facebook. All received information will not be disclosed to any other organisations unaffiliated to CAG. All information provided may be used for research and statistics and will not be sold or given to any third party.

7 GENERAL TERMS & CONDITIONS

- 7.1 CAG's decision on all matters relating to the Contest is final, conclusive and binding on all participants and the Winner, and no enquiries or correspondence will be entertained.
- 7.2 CAG reserves the right to disqualify, block and/or discard any entries or votes from any person who (i) enters, votes or garners votes by any kind of script, macro, robotic, electronic, mechanical or other automated means or otherwise tampers with or hacks the entry process, or (ii) who is or may be likely to be involved in any of the actions in (i), as determined by CAG in its sole discretion. Any attempt by any person to deliberately damage any website or undermine the legitimate operation of the Contest is a violation of the law and should such an attempt be made, CAG reserves to take any action permitted under the law against any such person. Automated entries are prohibited, and any use of automated devices, software or other methods deemed illegitimate in the Contest by CAG will result in disqualification without any prior notice given.
- 7.3 CAG also reserves the right, in its sole and absolute discretion, to cancel, modify or suspend the Contest in the event of a computer virus, bug, tampering, unauthorized intervention, fraud, technical or system failure or disruption, force majeure or any other causes which, in its sole and absolute opinion, corrupts or may corrupt the administration, security, fairness, integrity, or proper operation of the Contest. In the event of cancellation due to whatsoever reasons, CAG shall be entitled to award the Prize from among all eligible entries received prior to cancellation which are found valid (ie. In accordance with Clauses 2.3 and 2.4) and free from any irregularity.
- 7.4 All entries must be submitted via Facebook online. CAG accepts no responsibility for any late, lost or misdirected entries including entries not received by CAG or delays in the submission of the entry due to any technical disruptions, network congestion or for any other reason. CAG reserves the right to audit and ensure that each participant's Facebook account is bona fide. Any participant who creates multiple Facebook accounts for the purpose of submitting multiple entries or otherwise gaining an unfair advantage over other participants in the Contest shall be disqualified.
- 7.5 Participants may be required to produce proof of being the Authorised Account Holder associated with the registered email addresses on their Facebook accounts. An "**Authorised Account Holder**" is defined as a natural person who is assigned an email address by an internet access provider, online service provider or other organisation which is responsible for assigning email addresses or the domain associated with the submitted email address.
- 7.6 CAG reserves the right to verify the validity of entries and to disqualify any entry, which in the opinion of CAG, includes objectionable content, profanity, potentially insulting, inflammatory or defamatory statements. CAG also reserves the right to disqualify any participant who tampers with the entry process with or without malice, who submits an entry that is not in accordance with these Terms and Conditions or who has, in the opinion of CAG, engaged in conduct which is fraudulent, misleading,

deceptive or generally or potentially damaging to the goodwill or reputation of CAG. This includes, but is not limited, to the use of multiple NRIC/FIN/Identification numbers, email addresses, postal addresses or PO Box addresses. CAG reserves the right to disqualify a Winner if CAG becomes aware or reasonably suspects that the Winner and/or the Winner's entry are of a type as described in this clause.

- 7.7 If for any reason (set out in these Terms and Conditions or otherwise) the Contest cannot proceed or be completed, CAG may in its sole discretion cancel, terminate, modify or suspend the Contest, or invalidate any affected entries without giving prior notice to the participants. In the event of such occurrence, CAG may, at its sole discretion, post a notice via the Changi Airport Facebook Page, but CAG shall not be under any obligation to do so.
- 7.8 CAG reserves the right to request for photographs and/or particulars of the Winner for use in marketing for the Contest. Should such request be made, the Winner is obliged to provide a suitable photograph within the requested period. It is a condition for participation in the Contest that the Winner consents to the public disclosure of his/her name, identification/passport number and photographs for publicity or commercial purposes or otherwise, and CAG shall be entitled to use any such information for any future marketing effort, without any prior notice, payment or compensation to the Winner. Please refer to the Privacy Policy for further details.
- 7.9 The Prize is entirely non-refundable, non-transferable, and not exchangeable for cash, credit or any other item. The Winner shall accept the Prize as stated in Clause 5.1 and subject to any terms and conditions as may be imposed by CAG from time to time without any prior notice. CAG make no representation, warranty or undertaking whatsoever as to any implied terms and conditions with respect to the Prize. CAG assumes no liability or responsibility whatsoever in respect of any defect or deficiency in the Prize (or any part thereof) or the nature/consumption of the Prize (or any part thereof) and will not entertain any direct or indirect correspondence with anyone in this regard.
- 7.10 CAG will use reasonable endeavours to contact the Winner and he/she will have to establish contact with CAG with his/her personal information and contact details for verification purposes immediately or within a reasonable period of time. In the event this is not the case, the prize may at the discretion of CAG, be forfeited. If for some reason the Winner cannot be contacted within a period of time as determined by CAG, the Prize will be forfeited and the Winner shall not be entitled to any payment or compensation in any form from CAG.
- 7.11 By entering into the Contest, each participant agrees that:
- (i) CAG is not responsible and shall not be liable for any hyperlink to any other website and any reference to any website, entity, product or service is not an endorsement or verification by CAG of such website, entity, product or service, or responsible for the content of any of the foregoing; and
 - (ii) CAG hereby excludes all liability in contract, tort (including negligence), breach of statutory duty or otherwise for any losses, death or personal injury, damages, costs, revenues, anticipated savings or expenses (including special incidental or direct or indirect consequential loss or damage and loss of profits) incurred or suffered by participants howsoever arising out of or in any way connected with the Contest or its Prize and each participant agrees to indemnify CAG for all losses, damages, costs, or expenses suffered by CAG arising directly or indirectly in connection with their participation in the Contest.
- 7.12 This Contest is not connected or in any relation to Facebook and is also not sponsored, supported or organised by Facebook. Questions, comments or complaints concerning this Contest are to be addressed to CAG and not to Facebook. Facebook is to be released from all damages, losses and expenses of all kind, which might result in claims regarding the Contest.
- 7.13 CAG and any of their authorised agencies shall not be liable for any injury, damage or loss arising out of or directly and/or indirectly in connection with the Contest, and each participant agrees to indemnify and hold CAG harmless from and against any and all claim, loss or damage incurred by the participant or by any other party in relation to the Contest.
- 7.14 CAG reserves the right to vary the Terms and Conditions herein at any time at its absolute discretion without notice to the participants.

- 7.15 In the event of any inconsistency between the Terms and Conditions with any other form of publicity collaterals relating to the Contest, the Terms and Conditions shall prevail.
- 7.16 Any provision in the Terms & Conditions which is held to be invalid or unenforceable for any reason by any court, governmental department, body or tribunal, or in any applicable jurisdiction shall be ineffective to the extent of such invalidity or unenforceability and will not invalidate or render unenforceable the remaining unaffected provisions hereof and should any provision be held invalid or unenforceable in an applicable jurisdiction such provision shall not be invalidated or rendered unenforceable in any other jurisdiction.
- 7.17 The Contest and its Terms and Conditions are governed by the laws of the Republic of Singapore and all participants and the Winner agree to irrevocably submit themselves to the exclusive jurisdiction of the Singapore courts in the determination of any matter or dispute arising in connection therewith.
- 7.18 The Terms and Conditions listed are not intended to confer rights to any third party under the Contracts (Rights of Third Parties) Act (Cap. 53B).
- 7.19 Participants who have any questions regarding the Contest should us contact the administrator by email at fansofchangi@changiairport.com or via a private message via Facebook Messenger on www.facebook.com/fansofchangi. State the name of the Contest in the subject field in their correspondence.