### TERMS AND CONDITIONS FOR PLAY TO WIN OR KHELO AUR JEETO CONTEST

PLEASE READ THE FOLLOWING TERMS AND CONDITIONS CAREFULLY BEFORE PARTICIPATING IN THIS CONTEST KNOWN AS "**PLAY TO WIN OR KHELO AUR JEETO CONTEST**" or "the CONTEST". BY PROCEEDING WITH PLAYING THE **CONTEST**, YOU AGREE TO BE LEGALLY BOUND BY THESE TERMS AND CONDITIONS ("**Terms and Conditions**"). IF YOU DO NOT AGREE TO THESE TERMS AND CONDITIONS, PLEASE DO NOT PARTICIPATE IN **CONTEST**.

### **Terms and Conditions**

- 1. PLAY TO WIN OR KHELO AUR JEETO CONTEST (hereinafter referred to as the "Contest") is conceptualized and organized by Tata Teleservices Limited, a company incorporated under the Companies Act, 1956 and having its registered office at Jeevan Bharti, 10th Floor, Tower-I, 124, Connaught Circus, New Delhi- 110001and its corporate office at A & E Blocks, Voltas Premises, T. B. Kadam Marg, Chinchpokli, Mumbai 400033 and Tata Teleservices (Maharashtra) Limited, a company incorporated under the Companies Act, 1956 and having its registered office at Voltas Premises, T.B.Kadam Marg, Chinchpokli, Mumbai 400 033 (collectively referred herein as "TTL" or "operator"). This Contest is open for participation for the active<sup>1</sup> pre-paid and post-paid category of Subscribers<sup>2</sup> ("Subscriber(s)") of TTL, during the period from 27<sup>th</sup> August, 2015 00:00:01 hrs to 25<sup>th</sup> October 2015 23:59:59 hrs, both days inclusive (hereinafter referred to as the "Contest Duration").
- This Contest is organized by TTL and sponsored by OnMobile Global Limited, a company incorporated under the Companies Act, 1956 and having its registered office at Tower# 1 94/1 C & 94/2, Veerasandra Village, Attibele Hobli, Anekal Taluk, Electronic City Phase 1, Bangalore- 560100- India ("OnMobile" or "Partner"). TTL and Partner reserves the right to extend or shorten the Contest Duration as it deems fit.
- 3. The Subscribers understand that the prize/s under the Contest are sponsored and provided by Partner as mentioned above and TTL shall not be held responsible or liable for non-delivery or shortfall or deficiency in the prize/s and all the legal remedies in

<sup>&</sup>lt;sup>1</sup>An active Subscriber shall mean the Subscriber who uses the Subscriber Identity Module ("**SIM**") on a regular basis for purposes other than to participate in competitions offered by Partners and TTL, jointly.

<sup>&</sup>lt;sup>2</sup>Subscriber shall mean the rightful user of the TTL India connection, pre-paid or post-paid, in whose name the mobile phone connection number (MSISDN) is registered with the operator. In the event the number / connection is registered in the name of a company/ firm, the employee who is authorized to use the connection shall submit a No Objection Certificate (NoC) and authorization of the employer duly permitting the employee to use the number for participation in the Contest, receive the prizes and accept the terms applicable for the Contest.

relation to the prizes shall solely lie against the Partner, subject to these Terms and Conditions.

4. The Contest is open for all active Subscribers who satisfy the eligibility criteria mentioned in Clause 5 below and who belong to the following TTL telecom circles ("**Circle(s)**") of DELHI, MAHARASHTRA, MUMBAI, RAJASTHAN, KARNATAKA, KERALA, MADHYA PRADESH, GUJARAT, ANDHRA-PRADESH, TAMIL-NADU, UTTAR-PRADESH EAST, UTTAR-PRADESH WEST, PUNJAB, HARYANA, HIMACHAL-PRADESH, ORISSA, BIHAR, KOLKATA, REST OF WEST BENGAL and who have successfully subscribed to the Contest by following the process mentioned hereunder. Notwithstanding the foregoing, if the operation of or participation in the Contest is prohibited in any State and/or territory or part thereof as per applicable law, the Subscribers from such State and/or territory or part thereof shall not be eligible to subscribe to or participate in the Contest. No further notice shall be given by Partner or TTL in this regard to the Subscribers.

# 5. Eligibility:

- Subscriber must be of or above 18 years of age;
- Subscriber must be a resident of India;
- Subscriber must belong to any one of the Circles mentioned in these Terms and conditions;
- The name and address of the Subscriber must at all times correspond with the name and address of such Subscriber as is registered with TTL during the Contest Duration and on the date of Winner selection and distribution of prizes under this Contest unless otherwise expressly authorized in writing by TTL.
- Subscribers must maintain a minimum balance of Rs.3/- on each day of the Contest to play the Contest on that day; and
- Valid PAN Card Holder (if the Subscriber is winner of prize value in excess of INR 10,000/-

For the purposes of these Terms and Conditions, wherever the context so requires "**You**" or "**Your**" shall mean any natural person who is a Subscriber.

Also, by participating in this Contest, You:

• Agree to these Terms and Conditions and give Your consent for the same;

- Agree that You are entering into this Contest as an independent party and nothing herein establishes an employer-employee relationship between You and TTL or between You and Partner and You are acting voluntarily, using Your own time and resources to participate in this Contest, solely at Your own risk;
- Warrant that You have read, understood and agreed to conform to these Terms and Conditions;
- Warrant the accuracy, truthfulness and currency of all information that You have submitted; and
- Warrant that prior to subscribing to the Contest, it shall be deemed that You have read and have agreed to be bound by the Terms and Conditions herein.

The Contest will be available in English, Hindi, Tamil, Telugu, Malayalam and Kannada languages on Interactive Voice Response ("**IVR**") and in English and Hindi on Short Message Service ("SMS"). The contest shall be called PLAY TO WIN Contest in English and in Hindi it will be called KHELO AUR JEETO Contest. It might be possible that user gets only 1 language option on IVR basis circle preferred language as decided by operator.

• A Subscriber, by participating in the Contest, hereby agrees to these Terms and Conditions and gives his/her irrevocable consent to the process of selecting the Winners (defined below) under this Contest as set out herein, and any appropriate changes that may be made to this Contest by TTL due to any legal or regulatory requirement, business exigencies, instructions from any judicial or a quasi-judicial body or due to any natural calamity beyond the reasonable control of the TTL or Partner, its affiliates and associates or for any reason whatsoever.

Further, the Subscribers who participate in the Contest and are chosen as Winners of each category of prizes in accordance with the Winner selection process under the Terms and Conditions of the Contest shall be required to be the registered TTL Subscribers of the winning mobile phone number and not merely the players using such mobile number ("**Winner(s)**"). If the Winner is not able to provide sufficient evidence to show that he/she is the Subscriber of the mobile connection, TTL reserves the right to award the prize to the next eligible Winner or to forfeit the prize, at its sole discretion.

# 6. Subscription of the contest

The Subscribers may subscribe to this Contest by calling the toll-free number 543218 or sending an SMS to the toll-free number 543218 with the words "START" or "WIN"

It is clarified that a Subscriber may participate in this Contest only through IVR and SMS. Each Subscriber has to pay Rs 3/- per answer, during the Contest Duration.

If the charging is unsuccessful, a 'not charged' prompt shall be played to the Subscriber and the call will be dropped. The answer given by the Subscriber for such uncharged question shall not be considered for the purposes of this Contest and such question will remain as an unanswered question, which may be played to the Subscriber again, during the Contest Duration.

In case of Low balance, a low balance prompt will be played and the call will be dropped. If a Subscriber wants to unsubscribe from the Contest then it can be done by sending STOP as an SMS to 543218 (toll-free) . Upon effective un-subscription, an SMS will be sent to the Subscriber, confirming the un-subscription from the Contest.

7. Contest on Voice

The Contest consists of a total of 700 questions, with 2 answer options for each question and the Subscribers can answer the questions by pressing 1 or 2 on their mobile phone keypad. All questions are in multiple choice formats and the answer to each must be selected from one of the two options only.

The Subscribers may answer any number of questions on a particular day at their discretion. The Subscribers will be played the questions one after the other till he/she finishes answering all the questions of the Contest.

- The questions under the Contest shall be based on general information available to public at large.
- To listen to a question again the Subscriber can press \*. There will be no negative marking for a wrong answer.
- For every right answer the Subscriber will be entitled to one point. After every answer, the Subscriber will be played an appropriate response followed by the updated score and given the next question.

If the Subscriber stops playing the Contest after answering the nth question then when he/she calls back on the toll free number 543218, he/she will be played the (n+1)th question. If the Subscriber stops playing the Contest without answering the nth question, then when he/she calls back on the toll free number 543218, he/she will be played the nth

question, which may be different from what he/she received previously, i.e., if the Subscriber listens to the 4th question but drops the call without answering the 4th question, then when he/she calls back, he/she will be played the 4th question, which question maybe different from what he/she received previously.

8. Contest on SMS

The Contest consists of a total of 700 questions, with 2 answer options each and the Subscribers can answer the questions by sending A or B or 1 or 2 on their mobile phone keypad. The Subscribers may answer any number of questions on a particular day at their discretion. The Subscribers will receive the questions one after the other till he/she finishes answering all the questions of the Contest.

- The questions under the Contest shall be based on general information available to public at large.
- For all Subscribers who participate in the Contest for the first time by sending the keyword WIN or START as an SMS to 543218, a welcome SMS will be sent to the Subscriber, informing them about the gratifications offered under the Contest, the charges per answer and the Terms and Conditions URL. This will be followed by the 1st question and answer options.
- For every right answer the Subscriber will be entitled to one point. After every answer, the Subscriber will be sent an appropriate response, with the updated score and given the next question and answer options. If the Subscriber stops playing the Contest, then he/she may resume playing the Contest by calling the toll free number 543218 or sending WIN or START as an SMS to 543218 during Contest Duration, to receive the next question and answer options.

If the Subscriber stops playing the Contest after answering the nth question then when he/she calls back or sends WIN or START as an SMS on the toll free number 543218, he/she will be played the (n+1)th question. If the Subscriber stops playing the Contest without answering the nth question, then when he/she calls back or sends WIN or START or as an SMS on the toll free number 543218, he/she will be played the nth question, which may be different from what he/she received previously, i.e., if the Subscriber listens to the 4th question but drops the call without answering the 4th question, then when he/she calls back, he/she will be played the 4th question, which question maybe different from what he/she received previously.

### 9. Gratification Grid

| Prize Model                      | Criteria                             | Points        | Product                     | Selection | Value  | Qty  | Total Budget |
|----------------------------------|--------------------------------------|---------------|-----------------------------|-----------|--------|------|--------------|
| Bumper                           | 1 msisdn across all<br>circle groups | 250           | Bank\Travel\Gold<br>Voucher | National  | 100000 | 1    | 100000       |
| Monthly                          | 1 msisdn per zone<br>group           | 100           | Hero Dawn Bike              | Zone Wise | 40000  | 4    | 160000       |
| Festival Special (14-<br>22 Oct) | 1 msisdn across all<br>circle groups | highest score | Mobile Recharge             | National  | 500    | 9    | 4500         |
| Daily Bumper                     | 1 msisdn per zone<br>group           | 10            | Mobile Recharge             | Zone Wise | 100    | 120  | 12000        |
| Daily 1st Prize                  | 1 msisdn per zone<br>group           | 5             | Mobile Recharge             | Zone Wise | 50     | 120  | 6000         |
| Early Bird Prize                 | First 2373 msisdn per zone group     | 1             | Mobile Recharge             | Zone Wise | 10     | 4746 | 47460        |
| Total                            |                                      |               |                             |           |        | 5000 | 329960       |

#### **10. Selection Methodology**

**Bumper Prize**: The selection for the Bumper Prize Winner will be conducted after the contest ends. One MSISDN across all circle groups<sup>\*</sup>, as per the schedule of Circle/Zone Groups<sup>\*</sup> given below, with the minimum cumulative score of 250 points, during the Contest Duration will be selected as the Winner of a Gold Voucher or Bank Gift Card or Travel Voucher worth up to Rs 1,00,000/-. The Bumper Prize winner shall be entitled to use the Gold Voucher subject to applicable terms and conditions. The Winner shall be entitled to win the Bumper Prize only once during the Contest. It is further clarified that only one Bumper Prize can be claimed by a Subscriber across all contests, in all circles, organized by TTL between January 2015 to December 2015. The identity of such subscriber shall be validated by the PAN Card Number. TTL's decision regarding the winner of Bumper Prize for the said contests shall be final and binding

**Monthly Prize:** The selection for the Monthly Prize will be conducted only for such months as detailed in the Monthly Schedule<sup>\*\*</sup> given below. One MSISDN per Zone-Group<sup>\*</sup>, in accordance with the classification of Circle/Zone-Groups<sup>\*</sup>, with the minimum cumulative score of 100 points, during the relevant month, as per the Monthly Schedule <sup>\*\*</sup> below will be selected as the Winner of Hero Dawn Bike worth up to Rs.40,000 for such month. One Subscriber can win the Monthly Prize only once in the Contest Duration.

In the selection of the Bumper or Monthly winners, in case of a tie in the score 1 round of tie-breaker will be conducted for all the tied MSISDNs on Voice. In case of a further tie in

the score and time taken, in the tie-breaker, the selection will be conducted by checking the time taken by the MSISDNs to answer x-1, x-2 questions in the tie-breaker. i.e., if the tie-breaker has 35 questions, and there is a tie in this, then, the time taken for an MSISDN to answer 35-1=34 questions will be considered. In case of a tie in this, then the time taken to answer 34-1=33 questions, and so on will be considered.

**Daily Bumper Prize:** The selection for the Daily Bumper Prize will be conducted for each day of the Contest and after five working days. 1 MSISDN per Zone Group, as per the schedule of Circle/Zone- Groups\* given below, with the minimum cumulative score of 10 points, till that day, in the least amount of time, will be selected as the Winner of Daily Recharge<sup>3</sup> of Rs 100/- for such day. One MSISDN can win the Daily Bumper Prize only once in Contest Duration. The winning MSISDN's will be removed from the eligible list of MSISDN's for the selection of the Daily 1<sup>st</sup> Prize of that day.

**Daily 1<sup>st</sup> Prize:** The selection for the Daily 1<sup>st</sup> Prize will be conducted for each day of the Contest after the winner of Daily Bumper prize is selected and after five working days. 1 MSISDN per Zone Group, as per the schedule of Circle/Zone- Groups\* given below, with the minimum cumulative score of 5 points, till that day, in the least amount of time, will be selected as the Winner of Daily Recharge of Rs 50/- for such day. One MSISDN can win the Daily 1<sup>st</sup> Prize only once in Contest Duration.

The time taken for answering a question through the "Voice" mode or SMS on a day, is calculated from the time OnMobile's system receives the 1st answer from an MSISDN till the time OnMobile's system receives the respective last correct answers from that MSISDN on that day, for the purposes of determining the relevant prizes under this Competition, respectively. The total time taken by an MSISDN to provide the correct answers in a day, whether on Voice or SMS is used to determine the Winners for the afore-mentioned prizes.

Subscribers hereby agree and confirm that he/she is aware that an SMS sent by the Subscriber may not be received by the Partner instantly due to various factors outside the control of the Partner such as Network failure or System failure and hereby agrees not to dispute/challenge the delay caused. The time for recording of answer shall be the time at which the Partner receives the answer and not the time at which the Subscriber

<sup>&</sup>lt;sup>3</sup> Recharge is the amount that will be given to the Winners as talk-time, based on the available denominations or offers in the respective Zone-Group or State. In case in any of the Zone-Groups, the talk-time recharge value or denomination offered in the Contest is not available, the Winners will be provided with the nearest value or denomination available for talk-time, data or SMS recharge which could be equal to or closest to the recharge value or denomination offered. All taxes and charges including but not limited to State tax, cess, operator charges etc. on such recharge will be applicable and will be borne by the Winner. It is clarified that Winners who are post-paid Subscribers of TTL will receive the Recharge amount by way of credit of the Recharge amount in their respective winning MSISDN's.

sends an answer from his/her handset. For example – If a subscriber sends an answer at 2 PM but it was received by Partner only at 3 PM, then 3 PM will be considered for Winner Selection. The Subscriber undertakes not to challenge the selection process of winner(s) in case of tie in the number of points scored, since the time at which the SMS was received by Partner will be considered for selecting the winner. Participants hereby undertake sole responsibility to check the result link provided on a daily basis post completion of Challenge to know the winner and to claim their gratification, if any. Post winner declaration and completion of their announcement and further process as the case may be if Partner finds that the declared winners are wrong then Partner reserves the right to declare the correct winners again and cancel the gratification of winners declared earlier.

In case of a tie in the selection of the Festival Special Prize, Daily Bumper or Daily 1st Prize, the Winner will be the MSISDN that has achieved the relevant score, as detailed above, first in point of time.

# **Festival Special Prize**

1 MSISDN across all circle Groups, as per the schedule of Circle/Zone- Groups\* given below, with the with the highest score on the special day\*\*\*, will be selected as the Winner of Daily Recharge of Rs 500/- for such day. One MSISDN can win the Festival Special Prize only once in Contest Duration.

#### **Early Bird Prize**

The selection for the Early Bird Prize will be conducted during the contest. The first 2373 MSISDNS per Zone Group\*, with the score of 1 point in the contest will be eligible to win a Recharge of Rs 10/- for this prize. 1 MSISDN can win this prize only once in the Contest.

Subject to the Clause 29 and 30 and other terms contained herein, a Subscriber is eligible to win more than one Prize during the period of the CONTEST, which means that he/she can win more than one prize provided he/she meets the above conditions of the respective prizes.

Without prejudice to the foregoing, the Subscribers shall not hold OnMobile, the Independent Auditor (defined below) or TTL liable for the Winner selection process under this Contest.

#### List of Circle/Zone Groups\*:

| Circle              | Zone   |  |  |
|---------------------|--------|--|--|
| DELHI               | Zone 1 |  |  |
| MAHARASHTRA         | Zone 1 |  |  |
| MUMBAI              | Zone 1 |  |  |
| RAJASTHAN           | Zone 1 |  |  |
| KARNATAKA           | Zone 1 |  |  |
| KERALA              | Zone 1 |  |  |
| MADHYA PRADESH      | Zone 1 |  |  |
| GUJARAT             | Zone 1 |  |  |
| ANDHRA-PRADESH      | Zone 2 |  |  |
| TAMIL-NADU          | Zone 2 |  |  |
| UTTAR-PRADESH EAST  | Zone 2 |  |  |
| UTTAR-PRADESH WEST  | Zone 2 |  |  |
| PUNJAB              | Zone 2 |  |  |
| HARYANA             | Zone 2 |  |  |
| HIMACHAL-PRADESH    | Zone 2 |  |  |
| ORISSA              | Zone 2 |  |  |
| BIHAR               | Zone 2 |  |  |
| KOLKATA             | Zone 2 |  |  |
| REST OF WEST BENGAL | Zone 2 |  |  |

# Special Days\*\*\*: October 14 – October 22

- 11. The process of Winner selection for each category of prize, in accordance with the Winner selection process detailed in this Contest will be witnessed by an independent third party auditor ("**Independent Auditor**") who shall, after the selection of the Winners, certify such process.
- 12. After the selection and validation of the Winners of all the prizes under this Contest, the Winners will be contacted by OnMobile, by calling them for 3 consecutive days on the number of the Winner(s) registered with TTL, and will be given further details as to how, when and where they can redeem their respective prizes. For such purpose the Winner(s) will receive calls only from one of the numbers mentioned herein, i.e., 080-

67186344 or +91-80-49292425. In the event the Winners do not answer the calls of OnMobile, an SMS will be sent to the MSISDN of the Winners, from the number 543218 intimating them regarding their winnings and providing them the details as to how, when and where they can collect their respective prizes ("**Intimation**"). For the avoidance of doubt, Intimation shall be date on which the respective Winners are contacted by OnMobile regarding their winnings under the Contest, either by way of voice calls or SMS detailed above.

- 13. OnMobile shall not be liable for any reason whatsoever in the event the Winners respond or communicate in any form, with any numbers, other than as detailed hereinabove. The prizes must be claimed by the Winners within 30 days from the date of Intimation to the Winner, failing which, the prize(s) will be deemed to be forfeited by the OnMobile under the respective categories under the Contest. The prizes offered under the Contest may be given to the Winners during a special event, the venue, date and time of which shall be announced by the OnMobile, at its sole discretion, subsequent to completion of the Contest. In the event no special event is being conducted by the OnMobile, the Winners shall be required to provide their address to which the prizes may be sent by the OnMobile, failing which the prize shall be forfeited. The prizes shall, under no circumstance be distributed from the amount charged by OnMobile or TTL for playing the Contest. Delivery of prizes will be subject to the Winner giving the correct address and his/her availability there. The Winners agree that there shall be no liability on OnMobile or TTL in the event the Winners cannot be contacted, on any account whatsoever. In the event that any of the Winners cannot be reached over phone or through SMS for a period of 3 days from the date of Intimation for any reason whatsoever, OnMobile and TTL reserves the right to forfeit the prize at its sole discretion.
- 14. Without prejudice to the foregoing Clause 13, any failure on the part of the Winner under this Contest to comply with directions issued by OnMobile or TTL shall entitle OnMobile, at its discretion, to cancel and forfeit the prize for the said Winner. The prizes shall be distributed only after and subject to confirmation of an existing Permanent Account Number ("**PAN**") of the Winner(s). All costs and expenses for collecting the prize unless otherwise specified shall be borne solely by the Winners under this Contest and the prize shall not be transferable and no request shall be entertained by OnMobile or TTL for such transfer. In the event the prizes cannot be delivered, when specified that they will be delivered, due to reasons beyond the control of OnMobile, the Winners shall collect them from the place specified by OnMobile.
- 15. All prizes will be given after deducting various taxes, license fees and charges as applicable.

- 16. By entering the Contest, You confirm and waive the applicability of rules and regulations of the National Do Not Call Registry and You agree to receive promotional messages including without limitation daily updates of Your score and such other updates of the current Contest, promotional updates on the current Contest or/and any such contest/s as may be active for participation during the Contest Period. Also, the Subscribers may receive promotional updates from and at the sole discretion of the Partner, of the upcoming contest/s for 20 days from the date of commencement of such upcoming contests. Subscribers may send STOP as an SMS to 543218 to stop receiving such updates. The process could take up to 48 hours to get activated and the Subscriber undertakes not to dispute/challenge any promotional update send by the Partner during this period.
- 17. All costs and expenses for collecting the prize unless otherwise specified shall be borne solely by the Winners under this Contest and the prize shall not be transferable and no request shall be entertained by the Partner or TTL for such transfer.
- 18. Subscriber may directly contact OnMobile at 080-49292444 (toll-number) regarding any queries or complaints pertaining to the Contest between 9.30 AM and 6.30 PM on all working days from Monday to Friday. Alternatively, the Subscribers may send an email to contest@onmobile.com which will be answered on working days, between Monday to Friday. All disputes must be addressed by the Subscriber in writing to OnMobile directly, and TTL shall not entertain any communication in this regard.
- 19. The gold voucher which may be given to the Winner(s) as a prize shall be given after deduction of such value equivalent to the amount of applicable taxes, including but not limited to, Tax Deducted at Source ("TDS") @ 30.99% or as applicable from time to time and applicable Value Added Tax on the purchase of the gold. The Winner will receive a TDS certificate in respect of the amount of TDS, and also a statement showing the value of the gold received.
- 20. The purity of the gold being offered as prize in this Contest will be of 22 carat certified gold. The Winners may use the gold vouchers being given in this Contest to purchase gold only up to the value specified in the respective gold vouchers, irrespective of the rate of conversion of gold at the time of such purchase.
- 21. All decisions of TTL and Partner in respect of all transactions under this Contest, including without limitation the selection of Winners and other related transactions shall

be final and binding and no complaints, claims, correspondence or communication shall be entertained in this regard.

- 22. By participating in this Contest, You confirm and waive the applicability of rules and regulations of the National Do Not Call Registry and You agree to receive messages and alerts and calls regarding intimation of prize and updates about current and upcoming contests from OnMobile, as it may in its sole and absolute discretion decide.
- 23. The Terms and Conditions for the Contest may also be available on the Website www.tatadocomo.com. The Terms and Conditions of the Contest can be amended or varied from time to time or withdrawn and therefore, please visit the Website to keep Yourself updated and informed.
- 24. All prizes must be claimed by the Winners, along with the documents specified herein below within the specified timelines intimated by Partner. The documents required to be submitted along with the claim by the Winners include the following (the document list is only inclusive and not exhaustive and can change as per the requirements of law):
  - a. Identity Proof;
  - b. Address Proof;
  - c. Photocopy of PAN Card;
  - d. In case of Winner holding a post-paid connection of TTL number and is entitled to a prize, the value of which exceeds Rs. 5,000/-, self-attested copy of the latest bill issued by the operator in respect of the TTL number registered with OnMobile; and
  - e. In case of Winner holding a pre-paid connection of TTL number and is entitled to a prize, the value of which exceeds Rs. 5,000/-, an affidavit in the format provided by TTL, declaring that the Winner is the rightful owner of the TTL number and the same is registered with the operator in the name of the Winner.

Partner and TTL are not liable for any direct/indirect costs or expenses in relation to the Contest which are to be borne by the Subscriber personally, including without any limitation applicable taxes to be borne by the Subscriber eligible for the prize.

25. The prize/s shall be subject to the laws of India, including all the tax laws. All applicable regulatory and statutory duties, cess, surcharges, taxes (including TDS), insurances, transfer fees, registration fees etc. that may be applicable to avail/use the prize/s will be borne by the Winner. Any prize of value in excess of INR 10,000/- in a year\*\*\* will attract

deduction of tax at source and all taxes to be paid on the prize/s shall be paid by the respective Winners at the prevailing rate, unless expressly specified otherwise. Further, all the Winners must furnish a valid Indian PAN Card to claim the prize amount, or prize, irrespective of the value of the same, failing which the Winners' prize shall be forfeited, or the prize shall be rolled over to the next eligible Subscriber, at the sole discretion of OnMobile.

- 26. \*\*\*A Subscriber earning prize in excess of INR 10,000/- in a year in aggregate from all competitions or offers conducted by OnMobile Global Limited as one of the Partner irrespective of the telecom operator or other Partner/ organisations will be subject to TDS under the Income Tax Act, 1961.
- 27. The Terms and Conditions stated herein shall not override the terms and conditions of the Subscriber Enrolment Form.
- 28. This Contest is subject to guidelines/ directions issued by the Department of Telecommunications ("DoT"), Telecom Regulatory Authority of India ("TRAI") or any other statutory authority from time to time.
- 29. In all TTL Contests held in the financial year 2014-15, if one individual Winner, irrespective of number of mobile connections registered in his/her name with TTL, has already won prizes aggregating Rupees Ten Lakhs or more for such financial year 2014-15, he/she will be eligible to win prizes worth up to Rupees Ten Thousand only, for the financial year 2015-16.
- 30. The International Holiday Voucher offered as the Bumper Prize in this contest will be organized by a travel agency nominated solely by OnMobile. OnMobile or its affiliates who are facilitating the International Holiday Voucher shall have the sole discretion to plan the travel itinerary including without limitation the date of travel, place of travel, accommodation and such other activities as are related to the International Holiday Voucher. Winners shall adhere to such travel details and no modifications to the same shall be entertained or permitted. The Winners hereby agree that such International Holiday Vouchers shall be used in accordance with applicable law and other terms and conditions applicable to the International Holiday Voucher including the terms and conditions of the nominated travel agency and the terms and conditions of the entity who issues the International Travel Voucher. Further, the Winners shall not have any claims in matters arising from or in connection with the International Holiday Voucher and shall indemnify and keep indemnified the Partner and the nominated travel agency. You hereby confirm that You will provide necessary information and documents or otherwise pay any additional charges which are not included in the prize money for using the International Holiday Voucher and You shall not claim any reimbursements from the Partner.

- 31. TTL and OnMobile make no representation and give no warranty relating to the International Holiday Voucher which is made available on an 'as-is- as- available' basis. Neither TTL nor OnMobile shall be responsible for any failure on behalf of the Winners or any third party, relating to the Winners inability to use or redeem the International Holiday Voucher, or any part thereof in any manner whatsoever.
- 32. This offer under this Contest cannot be used in conjunction with any alternative offer or promotion of a similar nature.
- 33. Questions and their answers are designed/ sourced by OnMobile, are as per their best knowledge and information available and have been collected and framed with reasonable prudence. The facts are based on largely known facts and any exceptions are not considered. In the event of any discrepancy / dispute regarding the questions or answers, neither OnMobile nor TTL nor any third party involved shall be liable towards any Subscriber in any manner.
- 34. Neither TTL nor Partners will be responsible for any loss, damage, claimed/demanded by the Subscribers during or after completion of the Contest including without limitation due to any of the following reasons:
  - a. Subscriber is unable to understand the Terms and Conditions of the Contest;
  - b. Any other reason, event, error or incidence not within the control of TTL and/ or Partners;
  - c. failure of servers or telephone lines or the failure to provide the correct Contest score updates;
  - d. any errors arising from or in connection with network failure, network congestion, network unavailability or any such technical issues including those arising out of technical snags or resultant inability of the listener.
- 35. Partner and TTL reserve the right to extend, cancel, discontinue, prematurely withdraw, change, alter or modify this Contest or any part thereof including the eligibility criteria, the Terms and Conditions and prizes at their sole discretion at any time during its validity as may be required including in view of business exigencies, changes by regulatory authorities, statutory changes and for other reasons beyond its control. The latest revised version of the Terms and Conditions shall be effective and binding on the Subscribers from the time of its posting on the Website. You are therefore advised to check this Website regularly for any update(s) or amendment(s) made to these Terms and Conditions and in the event the modified or amended Terms and Conditions are not

acceptable to You, You should discontinue the subscription to the Contest and any other services offered on and/or through Contest. Your continued subscription to Contest and/ or participation in the Contest will constitute Your acceptance of the latest revised Terms and Conditions.

- 36. TTL and OnMobile may assign any or all of their respective rights under these Terms and Conditions to their affiliates or any third person without consent of the Subscriber.
- 37. TTL and/or OnMobile shall not be liable for any delay, failure to comply with its obligations contained herein or adverse effect caused to this Contest, including without limitation those caused by weather conditions, fire, flood, strike, hurricane, industrial dispute, war, hostilities, political unrest, riots, civil commotion, terrorist attack, inevitable accidents, acts of god, technical snags, or any other circumstances beyond the reasonable control of TTL and/or OnMobile ("**Force Majeure**").
- 38. TTL and OnMobile reserve the right, at any time, to unconditionally disqualify any Subscriber who tampers with or who in any way abuses the process or Terms and Conditions of the Contest. Failure by TTL and OnMobile to enforce any of its rights at any stage does not constitute a waiver of those rights and shall not give rise to any claim by any person.
- 39. The Subscribers shall indemnify and keep indemnified TTL and OnMobile and their officers, directors, employees, customers, res and agents harmless from and against any and all claims, losses, suits, proceedings, action, liabilities, damages, expenses and costs (including attorney's fees and court costs) which TTL and OnMobile may incur, pay or become responsible for as a result of breach or alleged breach of the representations or obligations of the Subscribers under these Terms and Conditions, any failure by the Subscriber participating in this Contest to comply with applicable law and any third party claim in respect of misuse of any information of a third party. TTL and OnMobile shall have the right to defend themselves, pursuant to this Clause, at the cost of the Subscriber.
- 40. Any Subscriber providing any incorrect information, concealing or withholding any information from the Partners with an intent to participate and/or win the Contest will automatically be disqualified from participating in it and winning the different categories of prizes. Such act of providing incorrect information, concealing or withholding any information, including without limitation incorrect declaration of information relating to name, age, identity, address, mobile connection of the TTL number, domicile, payment of outstanding amount to TTL or any other information provided by the Subscriber, shall entitle Partners to disqualify him/her without any further intimation.

- 41. The Contest is neither open for employees, distributors, franchisees, agents and suppliers of TTL and Partners nor for the relatives of such employees, distributors, franchisees, agents, vendors and suppliers of TTL and Partners.
- 42. This Contest is being made purely on a "best endeavor" basis and participation of Subscribers is voluntary, and subject to acceptance of these Terms and Conditions.
- 43. You, the Subscriber, acknowledge and agree that all copyright and trademarks and all other intellectual property rights in the SMS content, Website and all material or content related to the Contest shall remain, at all times, owned by Partner, TTL or its respective owners. All material and content contained in this Website or any SMS content is made available for Your personal and non-commercial use only. Any other use of the material/ content on this Website or any information disseminated by SMS or any other means of communication is strictly prohibited. Nothing in the Contest shall affect any intellectual property rights of Partners or TTL or any of their affiliates in any product or service made available on the Website.
- 44. All prizes offered in this Contest are subject to availability. OnMobile reserves the right to provide alternate models or brands of the same value, for any of the prizes or issue a Bank Gift Card<sup>4</sup> for the value of the prize won under the Contest, after deducting applicable taxes, which may be redeemed by the Winner at stores accepting such Bank Gift Card.
- 45. This Contest may contain factual references to the names of certain companies, products and individuals. The Partner and TTL make no representation of having a business relationship or tie up with any such companies, products or individuals. All trade names shall continue to remain owned by their respective owners.
- 46. The Subscribers shall not have the right to claim any damages, loss or costs from the Partners and/or TTL for delay in delivery of the prize(s) on any grounds whatsoever. Partners and/or TTL are neither responsible nor guarantee the quality of the goods or services being offered as prize/s nor are they liable for any defect or deficiency of goods or services so obtained or availed, by the Subscribers under this Contest. Partner is also

<sup>&</sup>lt;sup>4</sup> A Bank Gift Card acts as a pre-filled card, in which the Winner's prize amount, less TDS if applicable, is available and is given to the Winners at the sole discretion of the Partner. This Bank Gift Card can be used / swiped as a debit card in all outlets where Bank Gift Cards are accepted. The Bank Gift Card shall be valid for a minimum period of 6 (six) months from the date of its issue to the Winners. The applicable terms and conditions for such Bank Vouchers shall be the terms and conditions stipulated by the relevant bank. This Bank Gift Card may be issued by the Partner, at its sole discretion, to any of the category of prizes.

not liable for any defect or deficiency in the prize(s) so offered or availed by the Subscribers under this Contest.

- 47. The Winner shall not be entitled to the prize, in case he/ she fails to clear all outstanding dues payable to TTL and / or is not an active Subscriber of TTL on the date of claiming the prize/s.
- 48. The prizes under this Contest can be redeemed only once. Prize are offered on 'NO EXCHANGE' and 'NO REFUND' basis. Neither the Partner, TTL nor any third party will entertain any requests for exchange in lieu of the prize/s. Cash alternative for the prizes above maybe given at the sole discretion of the Partner. Mere participation in the Contest shall not entitle a Subscriber to the prize. No other person or agent can claim the prize on behalf of the Subscriber, unless otherwise expressly mentioned herein. Apart from the entitlement to the above prize/s, the Winner/s and/or their legal heirs, successors or representative will have no other rights or claims against TTL and/or Partner, unless otherwise expressly provided hereunder.
- 49. Subject to any applicable law (a) All warranties of any kind whatsoever, whether express or implied, are hereby expressly DISCLAIMED by Partner and TTL including, but not limited to, meeting of the Subscribers requirements or aspirations, timeliness, security, any delay or failure in time recorded or taken for answering a question through voice mode including during the tie-breaker process due to technical snags including network failure or system error or otherwise, the results or reliability of the Contest, the delivery, quality, quantity, merchantability, fitness for use or non-infringement in respect of any goods, services, benefits or awards acquired or obtained through the Contest or any transactions effected through the Contest; (b) The Subscribers expressly agrees that his/her participation in the Contest offered by TTL is at the Subscribers sole risk and is governed by the Terms and Conditions herein; and (c) No advice or information whether by representations, oral, written or pictorial derived from the Website or through the Contest shall be construed to mean the giving of any warranty of any kind by the Partners or TTL.
- 50. Any disputes with regard to the Contest, will be subject only to the jurisdiction of the courts in Mumbai.