

TERMS AND CONDITIONS GOVERNING THE PROMOTION "Go Quick with Mobikwik"

• INTRODUCTION

THIS DOCUMENT IS AN ELECTRONIC RECORD IN TERMS OF THE INFORMATION TECHNOLOGY ACT, 2000 AND RULES THERE UNDER AS APPLICABLE. THIS ELECTRONIC RECORD IS GENERATED BY A COMPUTER SYSTEM AND DOES NOT REQUIRE ANY PHYSICAL OR DIGITAL SIGNATURES.

THE OFFER IS CONCEPTUALIZED, ORGANIZED AND HOSTED BY VODAFONE MOBILE SERVICES LIMITED (HEREINAFTER REFERRED TO AS "VODAFONE") FOR THE ELIGIBLE SUBSCRIBERS OF VODAFONE.

THE FOLLOWING TERMS & CONDITIONS SHALL BE APPLICABLE TO ALL VODAFONE POSTPAID SUBSCRIBERS PARTICIPATING IN THE OFFER KNOWN AS "Go Quick with Mobikwik" ("Offer") DURING THE OFFER PERIOD AS MENTIONED HEREIN.

PLEASE READ THE FOLLOWING TERMS AND CONDITIONS CAREFULLY BEFORE PARTICIPATING IN THIS OFFER KNOWN AS "Go Quick with Mobikwik". BY PARTICIPATING IN THE PROMOTION, YOU AGREE TO BE LEGALLY BOUND BY THESE TERMS AND CONDITIONS ("TERMS AND CONDITIONS"). IF YOU DO NOT AGREE TO THESE TERMS AND CONDITIONS, PLEASE DO NOT PARTICIPATE IN THE OFFER.

For the purposes of these Terms and Conditions, wherever the context so requires "Participant" or "You" or "Your" shall mean any natural person who being an Eligible Subscriber has participated in the Offer.

• DEFINITIONS

- **"Subscriber"** shall mean the rightful user of the Vodafone mobile connection who is on post-paid subscription, in whose name the mobile phone number (MSISDN) is registered with Vodafone. In the event the user number / connection is registered in the name of a company/ firm, the employee who is authorized to use the MSISDN shall submit a No Objection Certificate (NoC) and authorization of the employer duly permitting the employee to use the number for subscribing for this Offer and accept the terms applicable herein.
- **"Active Subscriber"** shall mean a post-paid Subscriber who uses the Subscriber Identity Module ("SIM") of Vodafone on a regular basis for purposes other than to participate in any offer or contest offered by Vodafone.
- **"Eligible Subscriber"** shall mean an Active Subscriber of Vodafone who has opted to pay Vodafone post-paid bills using Mobikwik wallet. An Eligible Subscriber must also satisfy the following criteria at the time of participation and during continuation of Offer:–
 - Subscriber must be an Indian citizen belonging to Delhi-NCR Circle of Vodafone as mentioned herein;
 - Subscriber must not have been subject of any criminal proceeding;
 - Subscriber must not - be of an unsound mind; and
 - Subscriber must not be under any legal disability e.g. minority, insolvency, restraint by court order etc. and / or is otherwise prohibited from entering any contractual relationship.

- Subscriber who opts for post-paid bill payment using Mobikwik prepaid wallet after registering with Mobikwik, by using a unique code provided to him./her.
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- **OFFER DETAILS – ACTIVATION, STEPS AND RESTRICTIONS**

- Steps to avail the offer on Mobikwik App:

An Eligible Subscriber :

- Register with Mobikwik .
- Opens the MobiKwik Android, Windows (version 10 or above), iOS App.
- Clicks on "Recharge" & Selects Postpaid bill payment services).
- Types his/her Vodafone postpaid Mobile Number and/or necessary details.
- Applies the unique promo code as shared with him/her and makes the payment.
- Lands at "Thank you" page where his/her order would be confirmed.
- Cashback of 5% or maximum of Rs. 100 will be auto-credited to customer's MobiKwik wallet within 24 hours of paying postpaid bill.

- Steps to avail the offer on Mobikwik Website:

An Eligible Subscriber:

- Register with Mobikwik.
- Opens the MobiKwik Web (www.mobikwik.com).
- Selects Services – Postpaid bill payment.
- Types his/her Vodafone postpaid Mobile Number and/or necessary details.
- Applies the unique promo code as shared with him/her and makes the payment.
- Lands at "Thank you" page where his/her order would be confirmed.
- Cashback of 5% or maximum of Rs. 100 will be auto-credited to customer's MobiKwik wallet within 24 hours of paying postpaid bill

- Restrictions on the Offer:
 - Participant should make payment of at least Rs. 10 through MobiKwick pre-paid wallet to avail the Offer.
 - Participant will get minimum of 5% and maximum of Rs. 100 cash back.
 - Participant will get flat Rs. 100 cash back for making post paid bill payment of more than Rs. 1600/- through Mobikwik prepaid wallet.
 - The promo code is redeemable only once per Participant during the Offer Period.
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- OFFER PERIOD
 - This is a limited period offer by Vodafone, available from 19/12/2016, 00:00:01 hrs. till 19/02/2017, 23:59:59 hrs., both days inclusive (“**Offer Period**”);
 - Vodafone reserves the right to extend or shorten the Offer Period, as it deems fit.

- OFFER AREA
 - The Offer is valid in Delhi telecom service area.

- MODIFICATION OF OFFER
 - Vodafone reserve the right, at their sole discretion, to modify these Terms & Conditions of the Offer or any part thereof at any time during the Offer Period and without prior notice to You, if so required in view of business exigencies and/or guidelines issued / amended by TRAI, Department of Telecom (DOT) and/or statutory changes and the same shall be binding on the participating Subscribers availing this Offer.
 - If Vodafone modify these Terms, the modified terms will be posted on www.vodafone.in. You are therefore advised to check this Website regularly for any update(s) or amendment(s) made to these Terms and Conditions and in the event the modified or amended Terms and Conditions are not acceptable to You, You should discontinue participating in the Offer. Your continued participation in the Offer will constitute Your acceptance of the latest revised Terms and Conditions.

- WITHDRAWAL OF OFFER

- Vodafone reserves the right to extend, cancel, discontinue, suspend or prematurely withdraw the Offer at any time during its validity as may be required in view of business exigencies and/or changes by TRAI, Department of Telecom (DOT) and/or statutory changes without any notice to You and the same shall be binding on the participating Subscribers availing this Offer.

- **DISCLAIMERS**

- You agree that this Offer is being made purely on a "best endeavour" basis and subject to acceptance of these Terms and Conditions. Your participation in the Offer is voluntary and You expressly agree to avail the Offer at your sole risk. Vodafone shall not be responsible for any loss, injury or any other liability to any Subscriber arising due to participation in the Offer.
- Vodafone makes no representation or warranty of any kind whatsoever, whether express or implied, including, but not limited to, meeting of Your requirements or aspirations, timeliness, security of the Offer and/or any delay or failure to avail the Offer including due to technical or network problems. To the extent you choose to avail this Offer, you do so at your own initiative and You shall remain responsible for compliance with the Terms and Conditions herein, any applicable laws, including but not limited to applicable local laws. You agree not to hold Vodafone, its officers, directors, employees, affiliates, and agents or representatives liable for any direct, indirect, incidental, special, punitive or consequential damages, including loss of profits, incurred by the Winner or any participant or third party, in connection with the Offer or arising otherwise.
- Vodafone reserves the right to change, suspend, remove, or disable access to the offer at any time without notice. In no event will Vodafone be liable for the removal of or disabling of access to the offer. Vodafone may also impose limits on the use of or access to the offer, in any case and without notice or liability. Under this offer, Vodafone's responsibility shall only be limited in providing Telecom Service on Vodafone's network for Eligible Subscribers availing this Offer.
- Any claims, issues, damages or losses with regards to the quality or functionality of the prizes awarded under this Offer will be the sole liability of the manufacturers. Vodafone will not have any responsibility related to the same and will not entertain any query or complaint of the participants.
- You shall indemnify and keep indemnified Vodafone, its officers, directors, employees, customers, affiliates and agents or representatives harmless from and against any and all actual claims, suits, proceedings, action, liabilities, expenses, costs (including attorney's fees and court costs), losses or damages of whatsoever nature, which Vodafone may incur, pay or become responsible arising out of or in connection with Your breach of these Terms and Conditions. Vodafone shall have the right to defend themselves, pursuant to this clause, at the cost of the Subscriber in breach.
- Any escalations or non-receipt of cash back will have to be sorted out by MobiKwik. You shall directly contact the call centre number of Mobikwik.

- **GENERAL**

- This Offer cannot be used in conjunction with any other alternative offer or promotion of a similar nature.
- By availing this Offer, You confirm and waive the applicability of rules and regulations of the National Do Not Call registry and You agree to receive promotional messages and alerts under the current Offer and upcoming offers from Vodafone, as it may in its sole and absolute discretion decide.
- This Offer is subject to force majeure circumstances i.e. Act of God or any circumstance beyond the reasonable control of Vodafone.
- The Subscriber shall also be bound by the terms and conditions of the Customer Application Form as amended from time to time.
- This Offer is subject to guidelines/directions issued by Telecom Regulatory Authority of India (TRAI), Department of Telecommunications (DOT) or any other statutory authority from time to time.
- The Terms and Conditions stated herein shall not override the terms and conditions of the Subscriber Enrolment Form/Customer Application Form.
- Failure by Vodafone to enforce any of the Terms and Conditions in any instance shall not be deemed to be a waiver of those Terms and Conditions and shall not give rise to any claim by any person.
- Subscriber may contact the customer care regarding any queries, complaints, disputes pertaining to the Offer.
- You hereby authorize Vodafone to collect your personal information including name, address and mobile number etc. and share with its partners so as to enable You to avail the Offer. Your personal information will be stored and processed in accordance with Vodafone Privacy Policy which is available at <http://www.vodafone.in/privacy-policy?section=consumer>.
- You agree that Vodafone has no responsibility and liability with regard to the privacy, safety and security of any information (including personal information) that You may have to share independently with third party content or service providers (including Mobikwik) for availing relevant contents or services.
- By participating in the Offer, You confirm to abide by all intellectual and industrial property rights, including copyrights or trademarks belonging to Vodafone and to any third party content licensor to Vodafone that is made available through the Offer.
- These Terms and Conditions are governed in accordance with the laws of India. In the event of any disputes or any matter arising here from will be referred to a Sole Arbitrator to be appointed by Vodafone whose decision shall be final and binding on the parties. The place of Arbitration shall be Delhi i.
