

The Great Xchange Offer 2017 – Terms & Conditions

- “**The Great Xchange Program**” is applicable from **18th February 2017 till 16th April 2017** (inclusive both days) (hereinafter referred to as “**Xchange period**”)
- Xchange coupons will be issued from 18th February 2017 to 26th March 2016 (inclusive both days) at all Big Bazaar stores, select Big Bazaar Gen-Nxt Stores and select Food Bazaar Stores
- Redemption of Xchange Coupons will be valid from 18th February 2017 till 16th April 2017 at all Big Bazaar, select Big Bazaar Gen-Nxt, select Food Bazaar, select Ezone and select Hometown stores
- The Great Xchange Program is valid for **PAYBACK members only**. Other customers can participate in the Great Xchange Program by enrolling for PAYBACK card membership. All terms and condition of PAYBACK card shall apply
- Value of junk/scrap will be issued only in the form of Xchange Coupons
- Once scrap is exchanged for Xchange coupons, customer cannot reclaim scrap under any circumstances
- No cash/credit note/Gift Voucher/ other mode of payment shall be issued in exchange of junk/ scrap/ old merchandise/Xchange coupons
- Future Retail Limited (FRL) solely reserves the discretion to accept junk/scrap from its customers at select stores and to determine the value of junk/ scrap and the value Xchange coupons
- The customer must ensure that s/he receives a Weight Measurement Coupon (hereinafter referred to as “**WMC**”) with duly filled in details like their name & mobile/ telephone no., type & quantity of junk, Xchange value of junk, store stamp, staff name & signature and date in exchange of scrap submitted
- Customer must ensure that the WMC is preserved carefully for collection of Xchange coupons using PAYBACK card. FRL shall not be responsible in case of any damage, loss, wear and tear, etc. to the WMC and will result in not issuing Xchange coupons in lieu of said WMC by FRL. Xchange coupons will be added in PAYBACK card on submitting WMC at Xchange Desk
- Photocopies of WMC shall not be accepted for issuance of Xchange Coupons
- Xchange coupons shall be redeemed in full; partial redemption is not allowed
- FRL may pick up junk from the location of customer at its sole discretion and no dispute in this regard shall be entertain by FRL
- Upon online registration of Junk pick up , customers can expect a call from the nearest Big Bazaar , select Gen Nxt ,select Food bazaar stores within 48 hrs for scheduling the pick up appointment.
- Upon miss call from customer, IVR call back/ SMS from Company/ FRL may get delayed due to network error/ issue
- FRL may use contact details of miss call customers for sending SMS of offer offers, tele- calling or for any other marketing purpose
- To redeem Xchange Coupons on purchase of Home & Kitchenware Products gas stoves, crockery, utensils, containers, bed sheets, carpets, curtains, chairs, stools, towels, quilts, luggage, toys & sports goods , stationery, etc. purchase value has to be 4 times the value of the coupon to be redeemed. If

shopping exceeds the minimum value (value of Xchange coupon x 4) the difference amount must be paid by cash/credit card or other mode of payment and won't be eligible for further discounting against any other Xchange coupon at a later date or time

- To redeem Xchange Coupons on purchase of small appliances & electronics products like induction cooktop, mixer grinder, microwave oven, TV, refrigerators, etc. purchase value has to be 8 times the value of the coupon to be redeemed. If shopping exceeds the minimum value (value of Xchange coupon x 8) the difference amount must be paid by cash/credit card or other mode of payment and won't be eligible for further discounting against any other Xchange coupon at a later date or time
- Redemption not valid on Food & Groceries and Apparels
- Xchange Coupon Redemption not applicable on Mobiles, Laptops, Desktop, Cameras, Tablets, Gaming, Printers, Accessories, Earphones, Headphones, Bluetooth Speaker and few other technology products. Complete list of excluded electronics products can be viewed at nearest Ezone Stores
- Xchange Coupon Redemption valid only on furniture products within Home Town Stores
- Xchange coupons will be issued in denominations of Rs.50, Rs.100 & Rs.250 only
- Redemption of Xchange coupons will be rounded off to the lowest multiple denomination of Rs.10 in a single bill. For e.g. if a customer shops home products worth Rs.1020 & s/he has Xchange coupons worth Rs.300, s/he can redeem only Rs.250 worth Xchange coupons
- The Great Xchange coupons cannot be clubbed with any other discount/ offer for redemption
- Redemption of the Xchange discount coupon would be applicable on the total bill amount exclusive of VAT, VAT amount will not be applicable for discount through Xchange coupons
- FRL reserves the right to change /end the offer without prior notice to the customer or any one
- Participation in the Xchange Program is purely voluntary & not binding on customers. Products and Services are also available for sale without this offer
- In case of any dispute, the decision of FRL will be final & binding. Litigation, if any, is subject to Jurisdiction of courts in Mumbai
- Terms and Conditions of this scheme are subject to change without prior notice
- By participating in the Xchange Program, customer agrees to remain bound by the terms and conditions of the Program as modified from time to time by FRL in its sole discretion
- Xchange Program is brought to the customer solely on the basis of the concentrated efforts of FRL and in the event of non-happening of the program for reasons beyond anybody's control or due to the act of God, force majeure conditions; FRL shall not be liable/ responsible to any claims for this program
- For more details kindly contact Store Customer Service Desk or Big Bazaar Call centre on the number 1800 200 2255 or email at sharewithus@futuregroup.in