

Citi Mobile 'Get Rewarded' Offer- Terms & Conditions

Who may/may-not participate?

1. This offer is valid for select set of Citibank, N.A. ("Citibank") customers who hold valid debit & credit card India product in good standing ("Customers").
2. The Customers hold a functional mobile number as updated on Citibank records.
3. Citibank employees are not eligible to participate in the contest.

Service:

Citibank offers use of the Citi Mobile service to its Customers to avail its banking products in India. For availing this Offer, the Customers have to access the Citi Mobile services on their mobile phone only.

To access Citi Mobile, Customers need to have a mobile phone capable of connecting to the internet and an Internet Banking PIN ("IPIN"). Customers who do not hold an Internet Banking PIN can self-select a new IPIN at www.citibank.com/india.

Offer Period:

The Offer is valid from 1st May to 31st May, 2017

Offer Summary:

- First 10,000 customers who register for Citi Mobile Snapshot on Citi Mobile app for the first time during the Offer period will be eligible for a E-Gift voucher of Shoppersstop.com of Rs.250/- ("Voucher")
- For customer to be eligible for the Offer, Citi Mobile Snapshot feature should remain active for minimum 30 days post registration done within the campaign period.
- Customer should not be registered previously for Snapshot feature on Citi Mobile app
- Offer period starts from 1st May, 2017 00:00 A.M. till 31st May, 11.59 P.M.
- The Customers will be eligible for only one Voucher of INR 250 from Shoppersstop.com during the Offer period.

Offer Terms & Conditions

1. Citi Mobile is available only on select mobile handsets. Citibank reserves the right to provide or not provide the Citi Mobile facility on any particular handset model. The detailed Terms & Conditions of Citi Mobile can be viewed at <https://www.online.citibank.co.in/mobilebanking/citimobiletc.htm?eOfferCode=INOSCMTBLCLE>
2. By participating in this Offer, the Customers agree to be bound by the Terms & Conditions of this Offer.
3. Redemption and conditions of –shoppersstop.com voucher
 - a. The eligible Customers will receive the Voucher in their inbox within Citibank online by 15th July, 2017. The time line provided for effecting credit is only indicative of expected period and may vary from the actual date of credit
 - b. The Voucher will come with an expiry date of 30th September, 2017 and is only redeemable from Shoppersstop.com
 - c. Offer not applicable during End of Season Sale at Shoppersstop.com
 - d. Standard guidelines of shoppersstop.com shall apply to the customers while redeeming the Voucher
 - e. The Offer is valid only for online orders placed on shoppersstop.com
 - f. To avail this Offer, please type the Voucher code in the 'Coupon Code' box provided on the shopping bag page during checkout.
 - g. The Offer will not be applicable on Casio Watches, Nautica, Tommy Hilfiger, Fastrack, FCUK, Police, Sonata, Timberland, Titan, Xyls, Zoop, Nebula, Loccitane, Fine Jewellery, Gold Coins, Gift Vouchers/Cards/Topups, E-Gift Voucher, First Citizen membership card.
 - h. The Offer is valid only for successful/approved transactions.

- i. No two offers can be available simultaneously.
 - j. Offer applicable on minimum purchase of Rs.250 and above
 - k. Offer can be availed only one time per user.
 - l. Standard shoppersstop.com/term-condition Terms & Conditions apply.
 - m. The Offer cannot be combined or exchanged with any other offer provided by shoppersstop.com/term-condition
 - n. The Approval of the order is at the sole discretion of shoppersstop.com
 - o. Shoppers Stop Ltd do not return or exchange Gift Vouchers, Fine Jewellery, Gold Jewellery, Gold Coins, Undergarments, Altered Garments, Cosmetics & Perfumes, Sunglasses, First Citizen Card, Maxit Products, Electronic Products and Watches for hygiene and other reasons.
 - p. Shoppers Stop Ltd. reserves the right at any time, without notice, to add/alter/change/ or vary any or all of the terms and conditions mentioned in shoppersstop.com/term-condition or to replace, entire or in part, this offer by another offer, whether similar to this offer or not, or to withdraw it altogether.
4. Citibank shall not be, in anyway, responsible if any Voucher is lost, stolen or used without permission.
 5. Citibank is under no obligation to disclose the identity of the eligible customers or to publish the same for any reason whatsoever.
 6. Citibank shall in no way be liable if any Customer(s) are unable to login to Citi Mobile due to incompatible mobile phone handsets, telecom usage plans or any other reason whatsoever.
 7. Citibank shall in no way be liable or responsible for any difficulties faced by the customers during the redemption process of the Voucher. Citibank's liability with respect to the Offer and the Voucher shall end immediately on delivery of the Voucher(s) to the eligible Customers of the Offer.
 8. Citibank reserves the right to, without liability or prejudice to any of its other rights, at any time, without previous notice and from time to time, withdraw/suspend/amend/cancel this Offer and/ or add/alter/change/ or vary any or all of the terms and conditions of this Offer and/ or replace, entire or in part, this Offer by another offer, whether similar to this offer or not, without assigning any reasons thereof.
 9. Citibank holds no warranty and is not representative of the delivery, service, suitability, merchantability, availability or quality of any gifts/items being provided by Shoppersstop.com against the Voucher(s) and/or pursuant to the Offer. Any disputes regarding delivery, service, suitability, merchantability, availability or quality of the products/services and/or goods made available to you against the Voucher(s) under this Offer must be addressed in writing, by the Customer directly to Shoppersstop.com and Citibank will not entertain any communication in this regard.
 10. Neither anything contained in these terms nor need to conditions, nor the running of this Offer to which they apply, be construed as an obligation on Citibank to continue the Offer up to, on or after the Offer termination date.
 11. Citibank shall not also be liable for any loss or damage whatsoever that may be suffered, or for any personal injury that may be suffered, to a customer, directly or indirectly, by use or non-use of products/services from Shoppersstop.com under the Offer.
 12. The Terms and Conditions for the Offer are governed by the laws of India. All disputes if any arising out of or in conjunction with or as a result of this Offer or otherwise relating hereto shall be subject to the exclusive jurisdiction of the competent Courts in Mumbai only, irrespective of whether Courts in other areas have concurrent or similar jurisdiction.
 13. Nothing mentioned herein amounts to a commitment or representation from Citibank to conduct further such offers.
 14. The terms & conditions of the Offer shall be in addition to & not in substitution /derogation to the terms and conditions governing the use of the Citibank Account and/or the Citibank websites as stated above. Customers agree to be bound by the terms and conditions contained herein. Without a Customer being required to do any further act, the Customer shall be deemed to have read, understood and unconditionally accepted the terms and conditions herein. Customers can view the complete Citi Mobile India Terms & Conditions including Internet and Mobile Banking Terms & Conditions in <https://www.online.citibank.co.in/mobilebanking/citimobiletc.htm?eOfferCode=INOSCMTBLCLE>
 15. The Customers shall not hold Citibank, N.A., its group entities, or affiliates, their respective directors, officers, employees, agents, vendors, responsible for or liable for, any actions, claims, demands, losses, damages, costs,

charges and expenses which a Customer claims to have suffered, sustained or incurred, or claims to suffer, sustain or incur, by way of and /or on account of the Offer.

16. If the Offer and/or anything to be done by Citibank or any other entity in respect of the Offer is prevented or delayed by causes, circumstances or events beyond the control of Citibank or any other entity, including but not limited to computer viruses, tampering, unauthorized intervention, interception, fraud, technical failures, floods, fires, accidents, earthquakes, riots, explosions, wars, hostilities, acts of government or other causes of like or similar or other character beyond the control of Citibank or the other entity/ies, then Citibank and/or the other entity/ies shall not be liable for the same to the extent so prevented or delayed, and will not be liable for any consequences.
17. The Offer cannot be transferred/ assigned to any other person or Customer.

This product/service is offered by branches of Citibank, N.A. in India.

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