

Terms and Conditions:

Campaign Dates: 00.00 hours on June 10th, 2017 to 23.59 hours on June 25th, 2017 (hereinafter referred to as “Offer Period”)

Details of the Offer:

Citibank and British Airways are launching an offer (hereinafter referred to as “Offer”) for the above mentioned Offer Period. Details of the offer extended to all individuals holding valid Citibank Credit & Debit Cards (hereinafter referred as “Card”) issued in India, except Citi Corporate Credit cards (hereinafter referred to “Customers”) are detailed herein below.

- Offer is valid for flight bookings done between 00:00 hours on June 10th, 2017 to 23:59 hours on June 25th, 2017
- Offer will be valid only for bookings made on British Airways website.
- The offer is valid on a minimum transaction value of Rs 30000.
- The offer is valid for a cashback of Rs 5000 per card.
- Offer is valid only on the first eligible transaction per card during the Offer period.

Detailed Terms and Conditions

1. The Offer is only valid on bookings made using Citi Credit and Debit cards issued in India.
2. This Offer is NOT applicable on Citi corporate credit cards.
3. Add-on cards will be treated as separate cards.
4. No deal code is required to avail the Offer.
5. The Offer is valid for bookings till 25th June 2017, for travel period up to 31st December 2017.
6. Cash back amount will be calculated and credited within 90 business days from the date of transaction to all open and active Card Member’s account. The time line provided for effecting credit is only indicative of expected period and may vary from the actual date of credit.
7. This Offer is also valid on EMI transactions on Citi credit card.
8. Citibank merchant EMI Terms & Conditions will be applicable on EMI transactions as mentioned at: <https://www.online.citibank.co.in/card-offers/pdfs/EMI-TC.pdf>
9. Please note that bookings made through any travel agent, including but not limited to any private travel agents, corporate travel agents, online travel agencies or their websites/IVR systems or through British Airways call center, airport ticketing & reservation office, hold bookings made on British Airways website or group and bulk bookings, will not be eligible for the cash back.
10. This Offer is brought to the Customers by Citibank.
11. The cashback under this Offer is not applicable on cancelled bookings.
12. All complaints, claims, disputes, concerns, issues, etc., regarding the cash back offer should be taken up directly with Citibank, and British Airways shall in no manner be responsible for

the same. It is however, clarified that any complaints, claims, concerns, disputes, concerns, issues, etc., strictly with respect to the flight services should be taken up directly with British Airways and Citibank shall in no manner be responsible for the same.

13. Citibank shall not be liable for any loss or damage whatsoever that may be suffered, or for any personal injury that may be suffered, by a Customer, directly or indirectly, as a result of participating in the Offer, by the use or non-use of the products/services under the Offer.
14. Citibank & British Airways, reserve the right to extend or terminate this Offer without prior notice. Citibank & British Airways, also reserve the right to, at any time, without prior notice and from time to time, to add/alter/amend/modify/change or vary all or any of these Terms & Conditions or to replace wholly, or in part, this Offer by another offer, whether similar to this Offer or not, or to withdraw it altogether, without assigning any reasons therefore.
15. Not anything contained in these Terms and Conditions, nor the running of the Offer to which they apply, shall be construed as an obligation on Citibank to continue the Offer up to, on or after the Offer termination date.
16. Nothing herein amounts to a commitment or representation by Citibank to conduct further such Offer.
17. The Customer(s) shall not hold Citibank, its group entities, or affiliates, their respective directors, officers, employees, agents, vendors, responsible for or liable for, any actions, claims, demands, losses, damages, costs, charges and expenses which a Citibank Credit Card Member/ account holder claims to have suffered, sustained or incurred, or claims to suffer, sustain or incur, by way of and/or on account of the Offer or the acceptance, decline, non-receipt, suitability, quality or use or deployment of any products/services given.
18. If the Offer and/or anything to be done by Citibank or any other entity in respect of the Offer is prevented or delayed by causes, circumstances or events beyond the control of Citibank or any other entity, including but not limited to computer viruses, tampering, unauthorized intervention, interception, fraud, technical failures, floods, fires, accidents, earthquakes, riots, explosions, wars, hostilities, acts of government or other causes of like or similar or other character beyond the control of Citibank or the other entity/ies, then Citibank and/or the other entity/ies shall not be liable for the same to the extent so prevented or delayed, and will not be liable for any consequences.
19. The Terms and Conditions of the Offer shall be in addition to and not in substitution/derogation to the Rules and Regulations governing the use of the Citibank Credit Card and/or the Citibank website www.citibank.com/india.
20. Citibank & British Airways, reserve the right to extend or terminate the Offer without any prior notice.
21. All of Citibank's actions shall be on a best-efforts basis only.
22. This Offer cannot be clubbed with any other offer of Citibank and/or British Airways and also cannot be assigned/ transferred to any other person/ customer.
23. Payment of fees/service charges/all other amounts due from the Customer to Citibank from his / her /their usage of Citibank Credit cards under this Offer and/or otherwise will be governed by Citibank Terms & Conditions, Citibank Card Member Terms & Conditions and the Most Important Terms and Conditions.
24. The Citibank Credit card Member agrees to be bound by the Terms and Conditions contained herein. A Customer without being required to do any further act, the Customer shall be deemed to have read, understood and unconditionally accepted the Terms and Conditions

herein. Customers can view the complete terms and conditions on the online portal www.citibank.com/india.

25. The Terms and Conditions shall be governed by the laws of India. Any dispute arising out of this Offer shall be subject to the exclusive jurisdiction of competent courts in Delhi.

This product/service is offered by branches of Citibank, N.A. in India.

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