

Terms and Conditions

Details of the Offer:

Citibank, N.A. ("Citibank/Citi") and MakeMyTrip ("MMT") are launching Offers (hereinafter referred to as "**Offers**") for the below mentioned Offer Period. Details of the Offer extended to all individuals holding valid Citibank Credit and Debit cards (hereinafter referred as "**Card**") issued in India, except Citi Corporate Credit cards (hereinafter referred to "Customers") are detailed herein below.

Offer Dates : The below mentioned offer is valid from (00:00 hours) on 5th September,2017 till (23:59 hours) on 7th September,2017.

The below table contains summary of offers.

Airline	Sector	Promo Code	Offer to Citi Customers	Airport Codes
Domestic Flights	Domestic	CITISALE	Flat 15% cashback upto Rs. 1500	NA
Emirates	US- one way	CITISALE	3000 instant savings + 4500 Cashback to Card per pax	All USA,Europe,Africa and Dubai airports where Emirates operates
	US- round trip	CITISALE	6000 instant savings + 9000 cashback to Card per pax	
	Europe- one way	CITISALE	2500 instant savings + 4000 cashback to Card per pax	
	Europe- round trip	CITISALE	5000 instant savings + 7500 cashback to Card per pax	
	Africa- one way	CITISALE	2500 instant savings + 4000 cashback to Card per pax	
	Africa- round trip	CITISALE	5000 instant savings + 7500 cashback to Card per pax	
	Dubai- round trip	CITISALE	1500 instant savings + 2000 cashback to Card per pax	
British Airways	US- one way	CITISALE	2500 instant savings + 4000 cashback to Card per pax	All USA, Europe, London airports where British Airways operates
	US- round trip	CITISALE	5000 instant savings + 7500 cashback to Card per pax	
	London- one way	CITISALE	2500 instant savings + 4000 cashback to Card per pax	
	London- round trip	CITISALE	5000 instant savings + 7500 cashback to Card per pax	

	Europe-one way	CITISALE	2500 instant savings + 4000 cashback to Card per pax	
	Europe-round trip	CITISALE	5000 instant savings + 7500 cashback to Card per pax	
Oman Air	Middle East- one way	CITISALE	1500 instant savings + 2000 cashback to Card per pax	All Europe, Middle East airports where Oman Air operates
	Middle East-round trip	CITISALE	3000 instant savings + 4000 cashback to Card per pax	
	Europe-one way	CITISALE	2500 instant savings + 4000 cashback to Card per pax	
	Europe-round trip	CITISALE	5000 instant savings + 7500 cashback to Card per pax	
Malindo Air	Kuala Lumpur-round trip	CITISALE	1500 instant savings + 1500 cashback to Card + 1500 cashback to MMT Wallet per pax	All South East Asia airports where Malindo Air operates
	Non-Kuala Lumpur-round trip	CITISALE	2000 instant savings + 2000 cashback to card + 2000 cashback to MMT wallet per pax	
Virgin Atlantic	Europe-one way	CITISALE	2500 instant savings + 4000 cashback to Card per pax	All Europe airports where Virgin Atlantic operates
	Europe-round trip	CITISALE	5000 instant savings + 7500 cashback to Card per pax	
Bangkok Airways	Thailand-round trip	CITISALE	2000 instant savings + 4000 cashback to Card per pax	All Thailand airports where Bangkok Airways Operates
Qatar Airways	Europe-round trip	CITISALE	2000 instant savings + 2000 cashback to Card+2000 cashback to MMT Wallet per pax	All USA, Europe airports where Qatar Airways Operates
	US- round trip	CITISALE	4000 instant savings + 4000 cashback to Card+4000 cashback to MMT Wallet per pax	

Category	Promo Code	Offer Details
Domestic Hotels	Not Applicable	Additional 30% cashback up to Rs. 1000
International Hotels	Not Applicable	Additional 30% cashback up to Rs. 1200
Holiday packages	Not Applicable	Additional 20% cashback up to Rs 15,000
Gift Cards	Not Applicable	20% cashback up to Rs 400 on Gift Card Purchase

1. Domestic Flights Offer:

- 15% cashback up to INR 1500 cash back on domestic flights booked on the MakeMyTrip website, mobile site and mobile app(android and iOS only).
- The offer is valid on the booking value as per the above table excluding any ancillary purchased (including convenience fee, meals, insurance etc.)
- The customer must enter the promo code 'CITISALE' in the Deal Code field on the MakeMyTrip website/mobile app to be eligible for cashback
- No minimum booking amount condition is applicable on this offer
- The domestic flight offer is valid only on the first eligible transaction per card during the offer period. In case a cardholder makes multiple bookings, the offer would be valid only on the first eligible transaction per card during the offer period.
- Offer is not applicable on payments made through My Wallet (MakeMyTrip Wallet), 3rd party wallets, payback points, COD, Pay Pal and netbanking.

2. International Flights Offer:

- The customer must enter the promo code 'CITISALE' in the Deal Code field on the MakeMyTrip website, mobile site and mobile app to be eligible for cashback for the above International flights offer.
- The above international flights offer is not valid on multi city flights.
- The above international flights offer is valid on round trip and one way trip flight bookings originating from India only.
- There is no restriction on the travel date.
- The offer is valid for a minimum booking amount of Rs. 5,000.
- This offer is applicable on bookings with a maximum of 6 adult passengers.
- The promo code CITISALE can only be used once per card for availing cashback under any one of the above International flights offer.
- Offer is not applicable on payments made through My Wallet (MakeMyTrip Wallet), 3rd party wallets, payback points, COD, Pay Pal and netbanking

3. Domestic Hotels Offer:

- Additional 30% cashback up to a maximum of Rs. 1000 on domestic hotel booking done on the MakeMyTrip website, mobile site and mobile app(android and iOS only).
- The offer is valid for hotel check outs till January 31st, 2018.

- c. The Domestic Hotels offer is valid only on the first eligible transaction per card during the offer period. In case a cardholder makes multiple bookings, the offer would be valid only on the first eligible transaction per card during the offer period.
- d. Cash back will be calculated on per Booking ID basis. Cashback calculation will be done only on card transaction amount post deducting MakeMyTrip Offer and MakeMyTrip wallet usage. For E.g. If a Customer books a domestic hotel for INR 4000 and receives instant saving of INR 1000 and pays only INR 3000 using Citi credit/debit card then Citi cashback will be calculated on INR 3000. Customer will receive cashback of INR 900.
- e. This Offer is not valid on bookings made through Pay at Hotel option, 3rd party wallets, payback points, COD, Pay Pal and netbanking
- f. This Offer cannot be combined with any other Citi offer running on MakeMyTrip (for e.g. CITIMMT).
- g. This Offer is valid on select hotels only. Please log onto the MakeMyTrip website for more details.

4. International Hotels Offer

- a. Additional 30% cashback up to a maximum of Rs. 1200 on international hotel booking done on the MakeMyTrip website, mobile site and mobile app(android and iOS only).
- b. The offer is valid for hotel check outs till March 31st, 2018.
- c. The International Hotels offer is valid only on the first eligible transaction per card during the offer period. In case a cardholder makes multiple bookings, the offer would be valid only on the first eligible transaction per card during the offer period.
- d. Cash back will be calculated on per Booking ID basis. Cashback calculation will be done only on card transaction amount post deducting MakeMyTrip Offer and MakeMyTrip wallet usage. For E.g. If a Customer books a domestic hotel for INR 4000 and receives instant saving of INR 1000 and pays only INR 3000 using Citi credit/debit card then Citi cashback will be calculated on INR 3000. Customer will receive cashback of INR 900.
- e. This Offer is not valid on bookings made through Pay at Hotel option, 3rd party wallets, payback points, COD, Pay Pal and netbanking
- f. This Offer is valid on select hotels only. Please log onto the MakeMyTrip website for more details.

5. Holiday Packages:

- Offer on Citi Cards: Additional 20% cashback capped to INR 15000
- No Promo code needed.
 - a. Offer is valid for bookings with 2 or more passengers only (excluding child and infants).
 - b. In order to be eligible for the holiday offer, the package booking must include:
 - At least 2 adult passengers
 - At least 1 Airport/Hotel transfer
 - At least one sightseeing activity

- c. Offer is not applicable on payments through EDC swipes (Electronic data capture machine) and EMI transactions.
- d. Offer is only applicable with the following minimum booking criteria :

	Domestic Holidays	International Holidays
Assisted bookings	INR 70,000	INR 1,00,000
Online bookings	INR 25,000	INR 50,000

- e. To be eligible for the offer, booking needs to be made in between 5th September to 7th September, 2017 and 100% payment needs to be made by 30th September, 2017.
- f. The Customer can avail the holiday package offer for a maximum of 1 booking per card i.e. 1 booking for domestic holiday package or 1 for international holiday package.
- g. Customer may choose to make the payment in multiple transactions using Citi credit or debit cards, however cashback will be credited in the first Citi Credit or Debit card used for payment on the total card paid amount through Citi cards.
- h. Cash back will be calculated on each Booking ID and not on the number of transactions. For example, if a Cardholder pays in 2 instalments/transactions for 1 Booking ID using Citi cards, only one cashback will be given for the card paid amount using Citi cards for the booking ID.
- i. Customer is eligible for the Holiday Offer only for the first booking per card for a successful transaction done using an eligible Citi Card.
- j. Offer is not applicable on payments made through My Wallet (MakeMyTrip Wallet), 3rd party wallets, payback points, COD, Pay Pal and netbanking
- k. In order to make a booking under this Offer, the customer may call on 1800 102 8900 or visit the MakeMyTrip retail branch offices or visit www.makemytrip.com Mobile site/App .
- l. The Offer is only valid on holiday package bookings and not valid on standalone hotel or flight bookings. Package refers to flight, hotel and transportation booked as a component.
- m. This offer is applicable on select domestic and international holiday packages only.

6. Gift Card Offer:

- a. The customer will receive a cashback of 20% up to Rs.400 to card account on purchase of Makemytrip Gift Card/Voucher through Citibank Credit or Debit Card.
- b. The customer is eligible for cashback under the Gift card offer for one transaction per card during the offer period.
- c. The offer is valid for bookings made on MakeMyTrip website and mobile app(Android & iOS App only)
- d. Offer is not applicable on payments made through My Wallet (MakeMyTrip Wallet), 3rd party wallets, payback points, COD, Pay Pal and netbanking

Detailed Terms and Conditions

1. The Offer is only valid on bookings made only using Citibank Credit and Debit cards issued in India.
2. This Offer is NOT applicable on Citibank corporate cards.
3. Add-on cards will be treated as separate cards.
4. In the event of Citi Card being used to make a subsequent booking, it will be eligible for MakeMyTrip base Offer but not for the Offer on Citi Cards.
5. The cash back exclusively on Citi cards across Offers on Flights, Holidays and Hotels will be provided in the Customer's card account within 60 days from the transaction date. The time line provided for effecting credit is only indicative of expected period and may vary from the actual date of credit.
6. However Customer is eligible for the Offer on Citi Cards only for one booking per card per category for a successful transaction made using an eligible Citi Card.
7. Citi cash back Offer is valid only on one booking under per card under each segment for domestic flights offer, international flights, domestic hotels, international hotels, Holiday package offer, gift card voucher.
8. For all bookings, the cashback amount shall be credited to the same credit or debit card as was used for the purpose of making the booking, and will reflect in the monthly card statement/s.
9. This Offer is not valid on EMI transactions on Citi credit card
10. Cashback will be calculated on each Booking ID and not on the number of transactions.
11. If the Customer does not receive the cashback amount, he/she can claim for the same within 3 months from the booking date. In the event the Customer fails to do so, he/she will not be eligible for the cashback amount.
12. Citibank Accelerated Reward points will be calculated on the amount arrived at after deduction of the cashback amount from the booking amount. For e.g., if the Customer makes a booking of INR 20000 and is eligible for a cashback of INR 5000, then the Citibank Accelerated Reward points will be calculated on INR 15000 only. This shall be applicable when the cashback is credited in Customer's Citibank card account and not MakeMyTrip Mywallet.
13. Products /services are subject to availability.
14. Offer is not valid on payments made directly at hotel, through PayPal account, Cash on Delivery (COD), MakeMyTrip wallet usage(unless mentioned), net banking and any 3rd party wallets
15. For any card related claims/ issues, the Customer shall approach Citibank and MakeMyTrip shall not entertain any such claims.
16. This Offer includes cashback on use of appropriate promo code wherever applicable. The Customer cannot club any other Offers along with this Offer on the same booking ID. The Offer cannot be transferred/ assigned to any other person or Customer.
17. The Customer shall not be entitled to cashback in the event of partial/full cancellation of booking. If the Customer cancels the travel service purchase after the cashback amount is credited, MakeMyTrip will refund the purchase price after deducting the cashback amount and any other applicable cancellation charges/penalty. For example, if a Customer has paid INR. 20,000/- (price quoted by MakeMyTrip) for a travel service and a cashback of INR. 2500 has been credited to the Customer's account, the net amount

paid by the Customer is INR. 17,500. Thus, if the Customer cancels the booking, MakeMyTrip will deduct the cancellation charge/penalty from INR. 17,500/- and the balance amount will be credited to the Customer's account.

18. In the event of rescheduling, the Customer shall bear the fare difference (regardless of whether the component is in the base fare or in tax + surcharge) and other applicable rescheduling fees.
19. User Agreement and Privacy Policy at MakeMyTrip website shall be applicable to Customers during the booking of flights, hotels and transportation.
20. Customers, who are Travel Agents by occupation, are barred from making bookings for their Customers under this offer and MakeMyTrip reserves the right to deny the Offer against such bookings and to cancel such bookings. For such cases, MakeMyTrip will not refund the booking amount.
21. MakeMyTrip will be entitled to reject any claim in case there is any abuse/misuse of the Offer by the Customer or the claim is not eligible under the Offer.
22. Citibank and MakeMyTrip reserves the right, at any time, without prior notice and without assigning any reason whatsoever, to add/alter/modify/change or vary all of these terms and conditions or to replace, wholly or in part, this Offer by another Offer, whether similar to this Offer or not, or to extend or withdraw it altogether.
23. In no event, the entire liability of MakeMyTrip to a Customer, entitled under the said Offer, for any dispute arising in connection with this Offer, shall exceed the cashback amount.
24. The T&Cs of this Offer shall be governed by the laws of India. Disputes, if any, shall be subject to the exclusive jurisdiction of the competent courts/tribunals in New Delhi only.
25. Any disputes regarding delivery, service, suitability, merchantability, availability or quality of the Offer and/or products/services under the Offer must be addressed in writing, by the Customers directly to MakeMyTrip and that Citibank shall not entertain any communication in this regard.
26. Citibank shall in no way be liable if any Customer is unable to login to MakeMyTrip due to incompatibility of device, internet usage plans, or any other reason whatsoever.
27. The Offer is valid only if the Customer's card account continues to be in good standing and payment continues to reach Citibank before the payment due date.
28. Citibank, its group entities, or affiliates, their respective directors, officers, employees, agents, vendors, shall not be liable for any loss or damage whatsoever that may be suffered, or for any personal injury that may be suffered or incurred, by the Customers, directly or indirectly, as a result of participating in the Offer or by the use or non-use, acceptance or decline or suitability or effectiveness of the services pertaining to the Offer.
29. Nothing herein amounts to a commitment or representation by Citibank or MakeMyTrip to conduct further such Offers.
30. If the Offer and/or anything to be done by Citibank or MakeMyTrip in respect of the Offer is prevented or delayed by causes, circumstances or events beyond the control of Citibank or MakeMyTrip, including but not limited to computer viruses, tampering, unauthorised intervention, interception, fraud, technical failures, floods, fires, accidents, earthquakes, riots, explosions, wars, hostilities, acts of government or other causes of like or similar or other character beyond the control of Citibank or the other entity/ies, then Citibank and/or MakeMyTrip shall not be liable for the same to the extent so prevented or delayed, and will not be liable for any consequences.

31. The terms & conditions of the Offer shall be in addition to & not in substitution/derogation to the rules & regulations governing the use of the Citibank credit/debit card and/or the Citibank websites as stated above. Payment of fees/service charges/all other amounts due from the Customer to Citibank from usage of credit or debit cards by the Customer under this Offer and/or otherwise will be governed by Citibank Terms & Conditions and the Cardmember terms and conditions. Customer can view the Citibank Cardmember terms and conditions as well as the complete terms and conditions on the online portal <http://www.citibank.com/india>.
32. All of Citibank's actions shall be on a best-efforts basis only.
33. The Customers agree to be bound by the terms & conditions contained herein. Without a Customer being required to do any further act, he/she shall be deemed to have read, understood and unconditionally accepted the terms & conditions herein.

This product/service is offered by branches of Citibank NA in India.

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