

TERMS AND CONDITIONS – GOLD EXPRESS CONTEST

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PLEASE READ THE FOLLOWING TERMS AND CONDITIONS CAREFULLY BEFORE PARTICIPATING IN THIS CONTEST KNOWN AS “**GOLD EXPRESS CONTEST**”. BY PROCEEDING WITH PLAYING THE **GOLD EXPRESS CONTEST**, YOU AGREE TO BE LEGALLY BOUND BY THESE TERMS AND CONDITIONS (“**Terms and Conditions**”). IF YOU DO NOT AGREE TO THESE TERMS AND CONDITIONS, PLEASE DO NOT PARTICIPATE IN THE **GOLD EXPRESS CONTEST**.

Terms and Conditions:

1. “**GOLD EXPRESS CONTEST**” (hereinafter referred to as the “**Contest**”) is conceptualized, organized and conducted by OnMobile Global Limited, a company incorporated under the Companies Act, 1956 and having its registered office at Tower #1, 94/1 C & 94/2, Veerasandra Village, Attibele Hobli, Anekal Taluk, Electronic City Phase 1, Bangalore- 560100 - India (“**OnMobile**” or “**Organizer**”) for active¹ pre-paid and post-paid category of Subscribers² (“**Subscriber(s)**”) of Bharat Sanchar Nigam Limited a company having its registered office at Bharat Sanchar Nigam Limited, (NS Branch), 10th Floor West Wing, Chandralok Building, Janpath, New Delhi - 110001 (hereinafter referred to as “**BSNL Mobile**”) and is valid during the period from **16th October 2017, 00:00:01 hrs to 14th December 2017, 23:59:59 hrs**, both days inclusive, Organizer reserves the right to extend or shorten the Contest Period, as it deems fit, and any such change shall be published on the website, www.bsnl.contestzone.in (“**Website**”). The Terms and Conditions can be amended or varied from time to time

¹ An active Subscriber shall mean the Subscriber who uses the Subscriber Identity Module (“**SIM**”) on a regular basis for purposes other than to participate in the Contest or any other contests offered by the Organizer and BSNL Mobile jointly.

² Subscriber shall mean the rightful user of a BSNL Mobile connection, pre-paid or post-paid, in whose name the mobile phone number (MSISDN) is registered with the operator. In the event the number / connection is registered in the name of a company or firm, the employee who is authorized to use the connection shall submit a No Objection Certificate (NoC) and authorization of the employer duly permitting the employee to use the number for participation in the Contest, receive the prizes and accept the terms applicable for the Contest.

or withdrawn and therefore, please visit the Website to keep Yourself (defined below) updated and informed.

2. The Contest is open for all Subscribers who satisfy the eligibility criteria mentioned in Clause 3 below, who belong to the following BSNL Mobile telecom circles (“**Circles**”) of KERALA, KARNATAKA, ANDHRA PRADESH, CHANDIGARH, HARYANA, HIMACHAL PRADESH, PUNJAB, RAJASTHAN, UTTAR PRADESH EAST, UTTAR PRADESH WEST, MADHYA PRADESH & CHATTISGARH, GUJARAT, KOLKATA, WEST BENGAL, ASSAM, NORTH EAST, ORISSA, RANCHI, MAHARASHTRA, GOA, BIHAR, JHARKHAND, TAMILNADU by following the subscription process mentioned hereunder.

3. Eligibility

This Contest is open for subscription for all active prepaid and post-paid categories of BSNL Mobile Subscribers who fulfil the following criteria:

- Subscriber must be of or above 18 years of age;
- Subscriber must be a resident of any Circle(s) India as listed under Clause 2 above;
- Subscriber must belong to any one of the Circles mentioned herein;
- Subscriber must be an active Subscriber of BSNL Mobile;
- Subscriber must not have been either convicted and / or prosecuted for commission of any criminal offence nor be of an unsound mind;
- Subscriber must not be under any legal disability e.g. insolvency, restraint by court order etc. and / or is prohibited from entering any contractual relationship; and

For the purposes of these Terms and Conditions, wherever the context so requires “**You**” or “**Your**” shall mean any natural person who is a BSNL Subscriber. Also, by participating in this Contest, You:

- Agree to the Terms and Conditions mentioned below and give Your consent for the same;
- Agree that You are entering into this Contest as an independent party and nothing herein establishes an employer-employee relationship between You and BSNL

Mobile or between You and OnMobile and You are acting voluntarily, using Your own time and resources to participate in this Contest, solely at Your own risk;

- Warrant that You have read, understood and agreed to confirm to these Terms and Conditions;
- Warrant the accuracy, truthfulness and currency of all information that You have submitted; and
- Warrant that prior to participating in the Contest, it shall be deemed that You have read and have agreed to be bound by the Terms and Conditions herein.

The Contest will be available in the below mentioned languages:

Kannada, Malayalam, Telugu, Hindi, English, Bengali, Oriya, Gujarati, Marathi, Punjabi and Tamil.

A Subscriber by participating in the Contest, hereby agrees to the Terms and Conditions mentioned below and gives participant's irrevocable consent to the process of selecting the winners (defined below) under this Contest as set out herein, and any appropriate changes that may be made to this Contest by the Organizer including due to any legal or regulatory requirement, instructions from any judicial or a quasi-judicial body or due to any natural calamity beyond the reasonable control of the Organizer, its affiliates and associates or for any reason whatsoever.

Subscribers who are roaming outside their home Circle will be barred from subscribing and playing the Contest.

Further, the Subscribers who participate in the Contest and are chosen as winners under each category of Gratification in accordance with the Winner selection process detailed in these Terms and Conditions will be the registered BSNL Mobile Subscribers of the winning mobile phone number and not merely the players using such mobile number ("**winner(s)**"). If the Winner is not able to provide sufficient evidence to show that the participant is the Subscriber of the mobile number, the Organizer reserves the right to award the Gratification to the next eligible Winners or to forfeit the Gratification, at its sole discretion.

4. To Subscribe:

A Subscriber can play the Contest by:

To subscribe to the Contest, BSNL mobile customers have to call 56505050 or press 1 through OBDs.

Subscriber will be Charged Rs5/Day

Once a user calls 56505050, the system checks if the caller has already subscribed to the contest or not. The above mentioned charges shall be deducted only after seeking Subscriber's double consent for participation in the Contest; immediately after the recharge is done by the Subscriber. The above applicable amount will only be charged post subscription through consent gateway i.e. second/final consent.

5. Contest on Voice

- Once a Participant subscribes to the contest, the Participant will be charged Rs.5 per day.
- All subscribers will be allowed to play the Contest, only after being charged Rs.5 per day
- Subscribers can play the contest by calling 56505050 toll-free.
- Once the subscribed user has entered the contest application, a welcome prompt is played to the subscriber, the first time the participant calls for the day that provides an introduction about the contest.
- This is followed by the Instructions prompt (INTRO_INSTR) – that informs the user that the participant can press 9, at that point or after listening to a question, to change their language or to know more about the Contest.
- If subscriber presses 9, then the participant will be taken to the Info zone, wherein the user is given 6 options:
 1. To Choose your language Press 1
 2. For information on Gratification press 2
 3. For instruction Press 3
 4. And for Terms and Conditions Press 4
 5. To play the Contest press 5
 - If the user selects the language after pressing 1, then, the participant will be taken back to the Contest where the participant can continue from where the participant left, in the chosen language

- Pressing 5 will take user back to the Contest where the participant can continue from where the participant left
 - If user presses any of the above options other than 1 & 5, then the appropriate prompt will be played according to the option selected and then the user will be taken back to the same menu of 5 options.
 - On max error, take user back to the contest.
- If user does not press 9 then he is taken to the 1st question.
- Each question has 2 answer options
- After every question and answer options, a beep prompt is played. Subscribers can answer the question only after the beep.
- Subscriber can press 1 for 1st Option or 2 for 2nd Option on the phone keypad to answer.
- For every right answer the user will get 1 point. There is no negative marking for a wrong answer.
- If caller gives an invalid input, then an appropriate prompt is played and the question and answer options will be repeated. On subsequent invalid input two more chances are given to the caller. If caller still continues to give 2 more invalid inputs, then an appropriate prompt is played i.e. upon max error the **call is dropped** after telling the caller to come back and complete the Contest.
- The above applies to callers who give no response also.
- To listen to a question again users can press *.
- If the user stops playing further questions, then the participant can continue playing by calling back on 56505050, to receive the next question.
- If the caller calls in for a second time or more, without completing the questions, the participant is played a short welcome prompt followed by the score, if participant's score is NOT 0, followed by the Instructions Prompt
- If user does not press 9 after this, then he is taken to the next question.
- If user stops playing the Contest after answering the nth question then when the participant calls back, the participant will be played the (n+1)th question.
- If user stops playing the Contest without answering the nth question, then when the participant calls back, the participant will be played the nth question, which will be played randomly. i.e., if a user listens to the 2nd question but drops the call without answering the 2nd question, then when the participant calls back, the

participant will be played the 2nd question, but since the questions are played randomly, the question may be different from what the participant received previously.

- Once the user has answered all the questions, the participant will be played a prompt telling participant's that the participant has completed all the questions and that the participant will be contacted if the participant is a winner, and the call is dropped. The same will happen if the user calls again after the participant has answered all the questions.
- On the last day of Contest, the exit prompt will inform the user that they have completed all questions of the Contest and the winners will be announced soon. They will be informed about the upcoming game if the details are finalized.

6. Selection of successful winners – The selection process of the successful winners for all the Gratifications in this Contest will be as follows:

The selection for the Bumper Gratification will be conducted at the end of the contest

Bumper Gratification for Rest Of India

The selection for the Bumper Gratification will be conducted at the end of the contest.

1 MSISDN across all circle-groups* except Tamil Nadu, with highest cumulative points, in the least amount of time, during the contest will be selected as winner of GOLD Card worth up to Rs. 50000

Bumper Gratification for Tamil Nadu

The selection for the Bumper Gratification will be conducted at the end of the contest

1 MSISDN from TAMIL NADU, with cumulative points of 250 points, in the least amount of time, during the contest will be selected as winner of GOLD Card worth up to Rs.25000

Monthly Gratification for Rest Of India

The selection for the monthly Gratification will be conducted as per monthly schedule***

1 MSISDN across circle groups* except TAMIL NADU, with cumulative score of 25 points, in the least amount of time, during that month as per monthly schedule, will be selected as winner of a Smart Phone worth up to Rs.15,000

1 MSISDN can win the Monthly Gratification only once in the Competition.

Monthly Schedule		
Month 1	15-Aug	13-Sep
Month 2	14-Sep	13-Oct

Monthly Gratification for TAMIL NADU

The selection for the monthly Gratification will be conducted as per monthly schedule***

1 MSISDN from TAMIL NADU, with cumulative score of 20 points, in the least amount of time, during that month as per monthly schedule, will be selected as the winner of Bank Gift Card worth up to Rs.5000

1 MSISDN can win the Monthly Gratification only once in the Competition.

Weekly Gratification for Rest Of India

The selection for the Weekly Gratification will be conducted as per weekly schedule**.

5 MSISDNs, across circle groups* except TAMIL NADU, with the cumulative score of 15 points, in the least amount of time, in that week** as per the schedule, will be selected as the winners of Mobile Recharge worth up to Rs.500

1 MSISDN can win the Weekly Gratification only once in the contest.

Weekly Gratification for TAMIL NADU

The selection for the Weekly Gratification will be conducted as per weekly schedule**.

2 MSISDNs, from TAMIL NADU, with the cumulative score of 15 points, in the least amount of time, in that week** as per the schedule, will be selected as the winners Mobile Recharge worth up to Rs.500

1 MSISDN can win the Weekly Gratification only once in the contest

Daily 1st Gratification for Rest Of India

1 MSISDN across circle groups* except TAMIL NADU, with minimum of 5 points, on that day, in the least amount of time, is selected as the winner **Mobile Recharge worth up to Rs.100**

1 MSISDN can get the Daily 1st Gratification only once in the Competition Period.

The winning MSISDN is removed from the eligible list of MSISDNs for the Daily 2nd Gratification of that day.

Daily 1st Gratification for TAMIL NADU

1 MSISDN from TAMIL NADU, with minimum of 5 points, on that day, in the least amount of time, is selected as the winner Mobile Recharge worth up to Rs.100

1 MSISDN can get the Daily 1st Gratification only once in the Competition Period.

The winning MSISDN is removed from the eligible list of MSISDNs for the Daily 2nd Gratification of that day.

Daily 2nd Gratification for Rest Of India

The selection for the Daily 2nd Gratification will be done after the selection of the Daily 1st Gratification winner of that day selected.

5 MSISDNs across circle group* except TAMIL NADU, with minimum 3 points, on that day, in the least amount of time, is selected as the winner of **Mobile Recharge worth up to Rs.30**

1 MSISDN can get the Daily 2nd Gratification only once in the Competition Period.

Daily 2nd Gratification for TAMIL NADU

The selection for the Daily 2nd Gratification will be done after the selection of the Daily 1st Gratification winner of that day selected.

3 MSISDNs from TAMIL NADU, with minimum 3 points, on that day, in the least amount of time, is selected as the winner of Mobile Recharge worth up to Rs.30

1 MSISDN can get the Daily 2nd Gratification only once in the Competition Period.

Daily Early Bird Gratification for Rest Of India

Daily first 50 MSISDNs across all circle groups* except TAMIL NADU for first 50 days, who answers 1 question will be selected as winner of **Mobile Recharge worth up to Rs.20**

1 MSISDN can win this Gratification only once in the competition

Daily Early Bird Gratification for TAMIL NADU

Daily first 10 MSISDNs from TAMIL NADU for first 50 days, who answers 1 question will be selected as winner of **Mobile Recharge worth up to Rs.20**

1 MSISDN can win this Gratification only once in the competition.

In the selection of any of the above Daily and Weekly Gratifications of both **Rest Of India** and TAMIL NADU, in case of a tie in the score and time taken to answer, the winner selected will be that MSISDN who has achieved the score 1st in point.

In the selection of Bumper Gratification and Monthly Gratifications of both **Rest Of India** and TAMIL NADU in case of a tie in the score and in the time taken to answer, 1 round of tie-breaker will be conducted for all the tied MSISDNs. In case of a further tie in the score and time taken, in the tie-breaker, the selection will be conducted by checking the time taken by the MSISDNs to answer x-1, x-2 questions in the tie-breaker. i.e., if the tie-breaker has 35 questions, and there is a tie in this, then, the time taken for an MSISDN to answer 35-1=34 questions will be considered. In case of a tie in this, then the time taken to answer 34-1=33 questions, and so on will be considered.

Apart from the gratification as mentioned herein above, the organizers reserve the right to offer additional gifts if any to participants/subscribers at any time during the competition period.

*** Schedule for Circle Groups**

Circles
Kerala
Karnataka
AP
Punjab Cluster (Himachal Pradesh , Haryana , Punjab)
Rajasthan
UP East
UP West
Bihar & Jharkhand
Madhya Pradesh & Chhattisgarh
Gujarat
Kolkata Cluster (Kolkata, WB, Assam, NE1, NE2)
Orissa
Maharashtra & Goa
TN

***Monthly schedule

Monthly Schedule		
Month 1	16-Oct	14-Nov
Month 2	15-Nov	14-Dec

** Weekly Schedule

Weekly Schedule For Gratification		
Week	From	To
1	16-Oct	26-Oct
2	27-Oct	02-Nov
3	03-Nov	09-Nov
4	10-Nov	16-Nov
5	17-Nov	23-Nov
6	24-Nov	30-Nov
7	01-Dec	07-Dec
8	08-Dec	14-Dec

Subject to Clauses 31 and 32 and the other terms contained herein, a Subscriber is eligible to win more than one Gratification during the Contest, which means that the participant can win more than one Gratification provided the participant meets the above conditions of the respective Gratifications.

7. All Gratifications will be given after deducting various taxes and charges as applicable. The Gold Card offered in this Contest hereunder will be organized by OnMobile. The Gold Card may be used by the winner to purchase gold only up to the value specified in the respective Gold Card, irrespective of the rate of conversion of gold at the time of such purchase. The winners shall not have any claims in matters arising from or in connection with the Gold Voucher and shall indemnify and keep indemnified the Organizer, BSNL and the third party issuing the Gold Card. The respective Gold Card may be used only in stores accepting the Gold Card as will be detailed in the Gold Card. You acknowledge and agree that the amount mentioned in the Gold Card may not be fully utilized, subject to change in the rates and related antecedents to such Gold Card; and You hereby agree that You are not entitled to any refund or any claim for such unutilized amount. Any complaint or claim shall not be entertained with respect to such unutilized amount. You hereby confirm that You will provide necessary information and documents or otherwise pay any additional charges which are not included in the Gratification money for using the Gold Card at the time of purchase and You shall not claim any reimbursements from the Organizer and/or BSNL.

You hereby agree that the Gold Card are at all times subject to the terms and conditions mentioned in the respective Gold Card and will be applicable to be used only for a limited period as detailed in the respective Gold Card. The Gold Card which may be given to the winner as a Gratification shall be given after deduction of such value equivalent to the amount of applicable taxes, including but not limited to, Tax Deducted at Source ("TDS") @ 30.99% or as applicable from time to time and applicable Value Added Tax on the purchase of the gold/. The winner will receive a TDS certificate in respect of the amount of TDS, and also a statement showing the value of the gold.

8. The list of winners of all **Gratifications** will be announced after the end of the Contest and after all the winner selection processes are completed.

9. All Gratifications offered in this Contest will be sponsored and distributed by the Organizer or any third party.

10. All decisions of the Organizer in respect of all transactions under this Contest, including without limitation the selection of winners and other related transactions shall be final and binding and no correspondence or communication shall be entertained in this regard.

11. All incidental costs, taxes and levies related to the Gratification(s), if any, shall be exclusively borne by the Winners, including but not limited to ex-showroom price, wealth tax (if any), insurance, road tax and any other taxes applicable by the Central, State or Municipal government or any statutory variations from time to time.

12. After the selection and validation of the winners of all the Gratifications under the Contest, the winners will be contacted, by calling them on 3 consecutive days on the number of the Winner registered with BSNL Mobile, and will be given further details as to how, when and where they can collect their respective Gratifications. For such purpose the Winner(s) will receive calls only from one of the numbers mentioned herein, i.e., or 080-49080661. The Organizer shall not be liable for any reason whatsoever in the event the winners respond or communicate in any form, with any other number. In the event the winners do not answer the calls of the Organizer, an SMS will be sent to the MSISDN of the winners intimating them regarding their winnings and providing them the details as to how, when and where they can collect their respective Gratifications ("**Intimation**"). The Gratifications must be claimed by the winners within 30 days from the date of Intimation to the Winner, failing which, the Gratification(s) will be deemed to be forfeited by the Organizer under the respective categories under the Contest. The Gratifications

offered under the Contest may be given to the winners during a special event, the venue, date and time of which shall be announced by the Organizer, at its sole discretion, subsequent to completion of the Contest. In the event no special event is being conducted by the Organizer, the winners shall be requested to provide their address to which the Gratifications may be sent by Organizer, failing which the Gratification shall be forfeited. The Gratifications shall, under no circumstance be distributed from the amount charged by OnMobile or BSNL Mobile for playing the Contest. Delivery of Gratifications will be subject to the winners giving the correct address and participant's availability there. The winners agree that there shall be no liability on Organizer in the event such message does not reach such Winner on any account for any reason whatsoever. In the event that any of the winners cannot be reached over phone or through SMS for a period of 3 days from the date of Intimation or are ineligible or are disqualified, for any reason whatsoever, the Organizer reserves the right to award the gratification to the next eligible winner or alternatively forfeit the Gratification at its sole discretion.

13. Without prejudice to the foregoing Clause 12, any failure on the part of the winner under this Contest to comply with directions issued by the Organizer shall entitle the Organizer, at its discretion, to cancel and forfeit the Gratification for the said winner and the same Gratification will be given to the next eligible winner. The Gratifications shall be distributed only after and subject to confirmation of an existing Permanent Account Number ("PAN") of the winner(s). All costs and expenses for collecting the Gratification unless otherwise specified shall be borne solely by the winners under this Contest and the Gratifications shall not be transferable and no request shall be entertained by the Organizer for such transfer. In the event the Gratifications cannot be delivered, when specified that they will be delivered, due to reasons beyond the control of the Organizer, the winners shall collect them from the place specified by the Organizer.

14. To be eligible to claim the Gratifications under the Contest, the winning MSISDNs have to be active Subscribers of BSNL Mobile at the time of the winner announcement.

15. Subscriber may contact OnMobile at the toll free number at 080-49080661 TOLL-NUMBER regarding any queries or complaints pertaining to the Quiz between 9.00 AM to 9.00 PM, on all working days except public holidays. Alternatively, You may send an email to contest@onMobile.com which will be answered on working days, between

Monday to Friday. All disputes must be addressed by You in writing to OnMobile directly and BSNL Mobile shall not entertain any communication in this regard.

16. By entering the Contest, You confirm and waive the applicability of rules and regulations of the National Do Not Call Registry and You agree to receive promotional messages on Your number registered with BSNL Mobile including without limitation daily updates of Your score under the Contest from the Organizer, as it may in its sole and absolute discretion decide.

17. Organizer, BSNL Mobile and their respective affiliates shall be entitled to use, in any manner, the details of the Subscribers including their names, photograph, number registered with BSNL Mobile, address etc. for their sales, marketing and promotional purposes, including the Gratifications awarded to them, if any. By participating in the Contest, all Subscribers hereby agree to the same. Organizer may, at its discretion, choose not to disclose the identity of a Subscriber to other Subscribers unless expressly mentioned herein.

18. By participating in the Contest, Subscribers consent to the following information relating to them to be exchanged between BSNL Mobile, OnMobile and their concerned vendors and/or published or otherwise communicated to in any media that the Organizer may deem fit, for the purpose of winner announcement: name, mobile phone number registered with BSNL Mobile, score and/or photograph. The Subscribers also consent to the information being shared by OnMobile with its affiliates and service providers and to the information being processed and stored in the servers of OnMobile or its service providers, inside or outside India.

19. All Gratifications offered in this Contest are subject to availability. Organizer reserves the right to provide alternate models or brands or issue a Bank Gift Card for the value of the Gratification won under the Challenge, after deducting applicable taxes, which may be redeemed by the winner at stores accepting such Bank Gift Card or Bank Voucher.

- A Bank Voucher or Bank Gift Card acts as a pre-filled card, in which the Winner's Gratification amount, less TDS if applicable, is available and is given to the Winners under any category of Gratifications under the Quiz, at the sole discretion of the Organizer. This Bank Voucher can be used and/or swiped as a credit or debit card in all outlets where debit or credit cards are accepted. The Bank Voucher or Bank Gift Card is valid for a minimum period of 6 (six) months from the date

of issue to the Winner. The applicable terms and conditions for such Bank Vouchers shall be the terms and conditions stipulated by the relevant bank.

20. A Subscriber shall be considered ineligible to claim a Gratification hereunder, if the participant does not confirm to the conditions as stipulated in these Terms and Conditions, or cannot provide any of the required documents as stipulated in clause 21 below..

21. All Gratifications must be claimed by the winners, along with the documents specified herein below within the specified timelines intimated by the Organizer. The documents required to be submitted along with the claim by the winners include the following (the document list is only inclusive and not exhaustive and can change as per the requirements of law):

- a. Identity Proof;
- b. Address Proof;
- c. Photocopy of PAN Card;
- d. Letter of compliance with rules and regulations and declarations in the format as may be required by BSNL Mobile or applicable law.

22. Any gratification of value in excess of INR 10,000/- in a year*** will attract deduction of tax at source. Further, all the Winners must furnish a valid Indian PAN Card to claim the gratification amount, or gratification, irrespective of the value of the same, failing which the winners' gratification shall be forfeited, or the gratification shall be rolled over to the next eligible Subscriber, at the sole discretion of the Organizer.

23. ***A Subscriber earning gratification in excess of INR 10,000/- in a year in aggregate from all contests or offers conducted by OnMobile Global Limited as one of the organizers irrespective of the operator or other organizers will be subject to TDS under the Income Tax Act, 1961.

24. Neither BSNL Mobile nor OnMobile is responsible nor guarantees the quality of the goods or services being offered as Gratifications under this Contest nor is it liable for any defect or deficiency of goods or services so obtained/availed by the Subscribers under this Contest. OnMobile is also not liable for any defect or deficiency in the Gratification(s) so offered or availed, by the Subscribers under this Contest. The

Subscribers shall not have the right to claim any damages, loss or costs from OnMobile for delay in delivery of the Gratification(s) on any grounds whatsoever.

25. Organizer and BSNL Mobile are not liable for any loss or damage of any nature whatsoever if incurred by the Subscribers in connection with the Contest.

26. This Contest may contain factual references to the names of certain companies, products and individuals. The Organizer and BSNL Mobile make no representation of having a business relationship or tie - up with any such companies, products or individuals. All trade names shall continue to remain owned by their respective owners.

27. Subject to any applicable law (a) All warranties of any kind whatsoever, whether express or implied, are hereby expressly DISCLAIMED by the Organizer including, but not limited to, meeting of the Subscriber's requirements or aspirations, failure of network security of any nature on the security, the results or reliability of any Contest, or the delivery, quality, quantity, merchantability, delay in time taken or recorded for answering a question during the Contest, fitness for use or non-infringement in respect of any goods, services, benefits or awards acquired or obtained through the Contest or any transactions effected through the Contest; (b) The Subscribers expressly agree that participant's participation in the Contest offered by the Organizer is at the Subscribers sole risk and is governed by the Terms and Conditions herein; and (c) No advice or information whether by representations, oral, written or pictorial derived from the Website or through the Contest shall be construed to mean the giving of any warranty of any kind by the Organizer.

28. The Gratification(s) to the winners shall be given subject to compliance with all applicable statutory legislations, processes or formalities in connection with the Gratification(s) and on production of all such documents/papers as may be required by the Organizer before accepting the delivery of the Gratification. Any failure on the part of the winners to comply with directions issued by the Organizer for claim of Gratification shall entitle the Organizer to forfeit the Gratification(s).

29. The Gratifications shall be handed over by the Organizer on receipt of all the documents as specified in Clause 21 herein, from the winners, required to process the distribution of the different categories of Gratification herein.

30. The list of the winners of the Gratifications will be published on www.bsnl.contestzone.in after the end of the Contest.

33. This offer under this Contest cannot be used in conjunction with any alternative offer or promotion of a similar nature.

34. This Contest is subject to force majeure circumstances including without limitation, floods, natural disasters, war, act of terror, political unrests, technical snags, act of God or any circumstance beyond the reasonable control of BSNL Mobile and/or OnMobile ("**Force Majeure Event**"). Neither OnMobile nor BSNL Mobile shall be liable for any delay or adverse effect caused to this Contest as a result of a Force Majeure Event. OnMobile and/ or BSNL Mobile shall intimate the suspension of this Contest caused as a result of such Force Majeure Event to the Subscribers.

35. The Terms and Conditions stated herein shall not override the terms and conditions of the Subscriber Enrolment Form.

36. This Contest is subject to guidelines and directions issued by the Department of Telecommunications ("**DoT**"), Telecom Regulatory Authority of India ("**TRAI**") or any other statutory authority from time to time.

37. Questions and their answers, designed and sourced by OnMobile, are as per their best knowledge and information available in public and have been collected and framed with reasonable prudence. In case there is any discrepancy or dispute regarding the questions or answers, neither OnMobile nor any third party involved shall have any liability towards any winner.

38. The Organizer and /or BSNL Mobile shall not be responsible for any claims arising out of technical failures before, during or after the completion of the Contest including but not limited to any technical failures in the telephone lines, delay in transmission, delay in time recorded or taken for answering a question, failure of servers or the

failure to provide the correct Contest score updates or any mistakes arising out of technical snags. Further, the Organizer shall not be responsible for any claims arising out of any failure(s) which is beyond the reasonable control of BSNL Mobile or the Organizer.

39. Organizer, BSNL Mobile or any of their group entities or affiliates, or their respective directors, officers, employees, agents, representatives, shall not be liable for any loss or damage whatsoever that may be suffered, or for any personal loss or injury that may be suffered (including loss of life), by a Subscriber and/or any third party, directly or indirectly, by use or non-use of the Gratifications offered in this Contest.

40. BSNL Mobile and the Organizer reserve the right to extend, cancel, discontinue, prematurely withdraw, change, alter or modify this Contest or any part thereof including the eligibility criteria, the Terms and Conditions and Gratifications at its sole discretion at any time during its validity as may be required including in view of business exigencies, authorities, changes by regulatory authority and/or statutory changes and for other reasons beyond its control. The latest revised version of the Terms and Conditions shall be effective and binding on the Subscriber from the time of its posting on the Website. You are therefore advised to check this Website regularly for any update(s) or amendment(s) made to these Terms and Conditions and in the event the modified or amended Terms and Conditions are not acceptable to You, You should discontinue participation in the Contest thereunder will constitute your acceptance of the latest revised Terms and Conditions.

41. The employees of BSNL Mobile and/or OnMobile and their group companies, affiliate or associate companies shall not be eligible to participate in this Contest or win any of the Gratifications offered in this Contest.

42. BSNL Mobile and Organizer may assign any or all of their rights under these Terms and Conditions to any of their affiliates, associate companies, subsidiaries or to any third party without consent of the Subscribers or the Subscribers.

43. The Organizer and/or BSNL Mobile reserve the right, at any time, to unconditionally disqualify any Subscriber who tampers with or who in any way abuses the process or Terms and Conditions of the Contest. Failure by Organizer or

BSNL Mobile to enforce any of its rights at any stage does not constitute a waiver of those rights.

44. Any attempt by a Subscriber to deliberately undermine the legitimate operation of the Contest is a violation of the applicable laws and should such an attempt be made, the Organizer and/or BSNL Mobile reserve the right to seek damages from any such Subscriber to the fullest extent permitted by law.

45. Organizer and BSNL mobile do not make any commitment, express or implied to respond to any feedback, suggestion and/or queries of the Subscribers.

46. Organizer's and BSNL Mobile's officials including their directors, officers, partners, employees, consultants, dealers, distributors and agents are under no obligation to render any advice or service to any Subscriber in respect of the Contest.

47. You, acknowledge and agree that all copyright and trademarks and all other intellectual property rights in the SMS content and all material or content related to the Contest shall remain, at all times, owned by BSNL Mobile, OnMobile and their respective owners. All material and content contained in this Website is made available for Your personal and non-commercial use only. Any other use of the material/ content on this Website, WAP site and/ or any information disseminated by SMS or any other means of communication is strictly prohibited.

48. The Subscribers shall indemnify and keep indemnified BSNL Mobile and OnMobile and their officers, directors, employees, customers, affiliates and agents harmless from and against any and all claims, losses, suits, proceedings, action, liabilities, damages, expenses and costs (including attorney's fees and court costs) which OnMobile or BSNL Mobile may incur, pay or become responsible for as a result of breach or alleged breach of the representations or obligations of the Subscribers under the Terms and Conditions, any failure by the Subscriber participating in this Contest to comply with applicable law and any third party claim in respect of misuse of any information of a third party. BSNL Mobile and OnMobile shall have the right to defend themselves, pursuant to this Clause, at the cost of the Subscriber. The Organizer, BSNL Mobile or their respective affiliates shall not be responsible for any

direct, indirect, incidental, special, punitive or consequential damages, including loss of profits, incurred by the winner or any third party, whether in connection with the Contest.

49. Nothing in the Contest shall affect any intellectual property rights of BSNL Mobile or the Organizer or any of their affiliates in any product or service made available on the Website.

50. Apart from the entitlement to the above mentioned Gratifications, the winners or their legal heirs, successors and representative will have no other rights or claims against the Organizer.

51. The Subscribers and winners hereby irrevocably authorize Organizer, BSNL Mobile and its subsidiaries to use the data gathered during and/or after the Contest in respect of the Subscriber (including Subscribers name and photograph etc.) in any of its communications including marketing promotions and advertisements along with or without BSNL Mobile's brand.

52. The winners' names will be announced as registered in the system of BSNL Mobile.

53. A winner shall not be entitled to the Gratification, in case he/ she fails to clear all outstanding dues payable to BSNL Mobile and / or is not an active Subscriber of BSNL Mobile on the date of announcement of the Gratification and as on the date of claiming the Gratification.

54. This Contest is being made purely on a "best endeavor" basis and participation of eligible Subscribers is voluntary, and subject to acceptance of these Terms and Conditions.

55. Notwithstanding anything contained anywhere in these Terms and Conditions or questions of the Contest, OnMobile and/or BSNL Mobile shall not be liable for any and all third party claims and/or damages of whatsoever nature, pertaining to these Terms & Conditions/Contest. Further the objective of these Terms and

Conditions/Contest is not to hurt any sentiments or be biased in favor of or against any particular person, society, gender, creed, nation or religion and will not violate any person's right.

56. These Terms and Conditions are subject to Indian law and the exclusive jurisdiction of the Courts in Bangalore in respect of any disputes or any matter arising here from.