

## **Terms and Conditions**

**Campaign Dates:** First 5 days of January, February & March, 2018 (00:00 hours on 1<sup>st</sup> January, 2018 to 23:59 hours on 5<sup>th</sup> January 2018, 00:00 hours on 1<sup>st</sup> February 2018 to 23:59 hours on 5<sup>th</sup> February 2018 and 00:00 hours on 1<sup>st</sup> March 2018 to 23:59 hours on 5<sup>th</sup> March 2018) (hereinafter referred to as “Offer Period”)

### **Details of the Offer:**

Citibank and Bigbasket are launching an offer (hereinafter referred to as “Offer”) during the above mentioned Offer Period. The Offer will be extended to all Citibank customers using valid Citi Credit & Debit cards issued in India (via the Bigbasket website and Mobile App only in India) except Citibank Corporate Credit Cards and the terms and conditions governing the usage of the Offer are detailed herein below.

The below offers are valid for bookings made on Bigbasket’s website and App (“**Bigbasket Platform**”) only.

- 20% cashback on orders at Bigbasket Platform with Citi Credit and Debit Cards.
- Minimum transaction value: Rs. 1500
- Maximum cashback per card per month: Rs. 500
- Offer valid only on first 5 days of the month (1<sup>st</sup> – 5<sup>th</sup> January 2018, 1<sup>st</sup> – 5<sup>th</sup> February 2018 and 1<sup>st</sup> – 5<sup>th</sup> March 2018)
- Offer valid only on Citibank Credit and Debit cards, except Citibank Corporate Credit Cards
- The offer is applicable for transactions within the offer period only.

### **Detailed Terms and Conditions**

- The Offer is valid on all Citi Credit and Debit Cards issued in India except Citibank Corporate Credit Cards.
- Add-on cards will be treated as separate cards.
- The cash back will be credited within 90 days from the date of transaction. The timeline provided for affecting the credit is only indicative of expected period and may differ from actual date of credit.
- Products and services are subject to availability.
- This Offer shall not be valid on cancelled transactions or charge back transactions.
- Offer is not valid on payments made through Merchant wallets, PayPal account, Cash on Delivery (COD) and other wallets / modes of payments.
- If the Customer applies any Coupon code and/or redeems his/her PAYBACK Loyalty Points in the transaction, the Customer shall qualify for the Offer only on the net amount paid by the Customer through his/her Citibank Credit Card or debit Card.
- The Customer cannot club two Citibank offers during the Offer Period.
- The Offer cannot be transferred or assigned to any other person or customer.
- Citibank and Bigbasket reserves the right, at any time, without prior notice and without assigning any reason whatsoever, to add/alter/modify/change or vary all of these terms and conditions or to replace, wholly or in part, this Offer by another offer, whether similar to this Offer or not, or to extend or withdraw it altogether.

- In no event, the entire liability of Bigbasket to a Customer, entitled under the said Offer, for any dispute arising in connection with this Offer, shall exceed the cashback amount set out herein.
- The T&Cs of this Offer shall be governed by the laws of India. Disputes, if any, shall be subject to the exclusive jurisdiction of the competent courts/tribunals in Mumbai only.
- Any disputes regarding delivery, service, suitability, merchantability, availability or quality of the products/services under the Offer must be addressed in writing, by the Customers directly to Bigbasket at [www.bigbasket.com](http://www.bigbasket.com) and that Citibank shall not entertain any communication in this regard.
- Citibank or Bigbasket shall in no way be liable if any Customer is unable to login to Bigbasket Platform due to incompatibility of device, internet usage plans, or any other reason whatsoever.
- The Offer is valid only if the Customer's card account continues to be in good standing and payment continues to reach Citibank before the payment due date.
- Citibank, its group entities, or affiliates, their respective directors, officers, employees, agents, vendors, shall not be liable for any loss or damage whatsoever that may be suffered, or for any personal injury that may be suffered or incurred, by the Customers, directly or indirectly, as a result of availing the Offer or by the use or non-use, acceptance or decline or suitability or effectiveness of the services pertaining to the Offer.
- Nothing herein amounts to a commitment or representation by Citibank or Bigbasket to conduct further such Offers.
- If the Offer and/or anything to be done by Citibank or Bigbasket in respect of the Offer is prevented or delayed by causes, circumstances or events beyond the control of Citibank or Bigbasket, including but not limited to computer viruses, tampering, unauthorized intervention, interception, fraud, technical failures, floods, fires, accidents, earthquakes, riots, explosions, wars, hostilities, acts of government or other causes of like or similar or other character beyond the control of Citibank or Bigbasket, then Citibank and/or Bigbasket shall not be liable for the same to the extent so prevented or delayed, and will not be liable for any consequences.
- The terms & conditions of the Offer shall be in addition to & not in substitution/derogation to the rules & regulations governing the use of the Citibank credit card, debit card, net banking services and/or the Citibank websites as stated above. Payment of fees/service charges/all other amounts due from the Customer to Citibank from usage of credit cards by the Customer under this Offer and/or otherwise will be governed by Citibank Terms & Conditions and the Cardmember terms and conditions. Customer can view the Citibank Cardmember terms and conditions as well as the complete terms and conditions on the online portal <http://www.citibank.com/india>
- All of Citibank's and Bigbasket's actions shall be on a best-effort basis only.
- The Customers agree to be bound by the terms & conditions contained herein. Without a Customer being required to do any further act, he/she shall be deemed to have read, understood and unconditionally accepted the terms & conditions herein.

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