

# **KHUSHIYAN ISS TYOHAR – FAQ**

## **1. What is this contest all about?**

“Khushiyan Iss Tyohar” is a Pan India VAS contest created across WAP, SMS, IVR Verticals. The purpose of the contest is to get the incremental revenue during festive season.

## **2. Duration of the contest?**

The Contest shall be valid during the period from 1st November 2015 to 31st December 2015

## **3. What all Offerings & Participation Process?**

For participation to contest customer have to subscribe/enroll for any of the below service:

**WAP** – In all GPRS enabled handset customer can access the full movies by clicking on wap.rworld.co.in

**IVR** – Dial 56060777 Toll Free to subscribe Unlimited Music @ Rs.5 for 48 Hours

**SMS** – Dial 56060010 Toll Free to subscribe Vastu pack @ Rs.5 for One Day.

Customers also get decor ideas, sparkling trends, safety tips and auspicious timings for Pooja. Spice up your taste buds with recipe tips. Stay connected with family and friends by sharing cool greetings

## **4. What are the eligibility criteria for the contest?**

The Contest is valid only for Reliance GSM subscribers for both Prepaid & Postpaid business

## **5. What is the Gratification?**

Daily Recharge of Rs.100 – 50 Customers

Bumper prize : iPhone 6 – 3 Quantity

## **6. How customer got selected for gratification?**

Customer will be selected randomly for both Daily recharges & Bumper Offer (at the end of contest)

## **7. Who authorizes the winner?**

Techzone will do the random selection of the customers while Reliance will check for the authenticity of the subscriber and if there are no balances and claims on that particular mobile number, then Reliance would declare the final winner from the winners list as provided by Techzone.

## **9. What will be frequency of Gratification?**

Daily recharges will be given to the daily participant **and Bumper Prize of iPhone** will be given to the customer whosoever participated in contest during 1<sup>st</sup> Nov'15 to 31<sup>st</sup> Dec'15.

## **8. How Daily recharges Gratification get delivered for Prepaid & Postpaid customers?**

**Prepaid Customer:** Daily recharge winners will get recharge credit within 48 hours

**Postpaid Customer:** If customer win this gratification he will get credit of amount against his/her MDN within 48 hours. This will be reflecting in his next bill cycle.

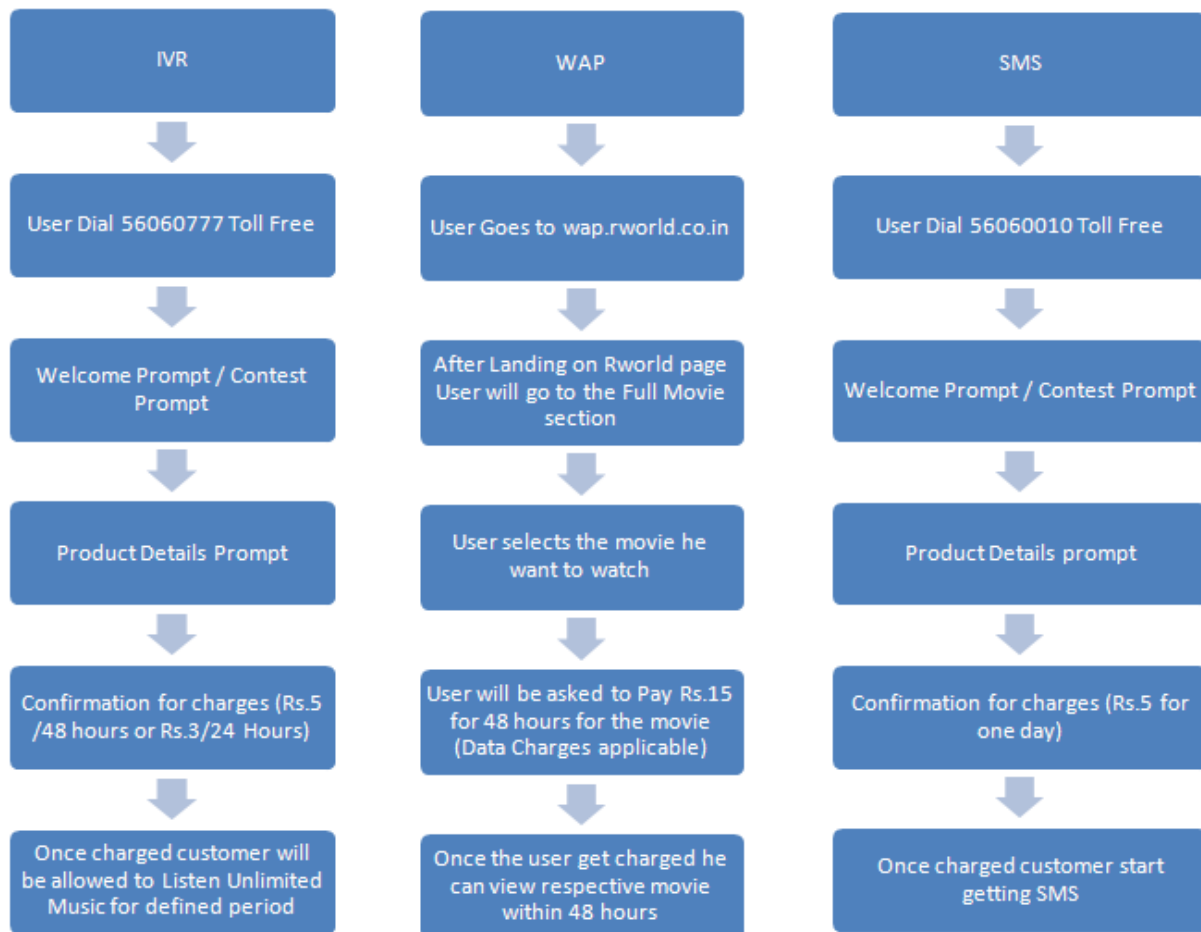
### 9. How Bumper Prizes get delivered?

Customer selected for Bumper prize will receive prize Iphone 6 through courier, post confirmation of required documents and addition taxes payment.

### 10. Is customer have to pay any tax for Bumper Prize Iphone 6

The Bumper prize winner shall be responsible for any additional, incidental expenses required to be incurred to avail of the prize. All taxes, insurances, transfers, spending money and other incidental and related expenses as the case may be, unless specifically stated, are the sole responsibility of the prize winner.

### 11. What are CTA for Offerings?



### 11. Where can I check the Contest Winner List?

The contest Winner list for both Daily recharges and Bumper prize will be available on Reliance website