

## 'Meet Bajirao' Promo Definitions

1. **"Customer/s"** for the purpose of this Offer shall mean a person who uses Insta Banking and who has received communication from ICICI Bank with respect to the Offer. Insta Banking is a new feature in the iMobile App. With this feature, customer can save time at the branch by filling forms required for various transactions, even before he/she reaches the branch.
2. **"Bajirao"** shall mean reel Bajirao a.k.a. Ranveer Singh
3. **"Bajirao Mastani"** shall mean the hindi cinematographic film starring Ranveer Singh directed by Sanjay Leela Bhansali.
4. **"Contest"** means opportunity of meet & greet with Bajirao
5. **"Contest period"** refers to the time period of the Contest, from November 17, 2015, 23.59 Hours IST to December 31, 2015, 23.59 Hours IST.
6. **"Participant" shall mean Customers** who download iMobile app on their smartphones and then perform Insta Banking transactions
7. **"Void Transactions"** shall mean wherein the transaction has taken place but has been rejected /cancelled/ been unsuccessful"
8. **"Primary Terms and Conditions"** shall mean the terms and conditions applicable to the ICICI Bank's insta banking service.
9. **Card"** shall mean Debit or Credit Card, which has been issued by ICICI Bank to the Cardholder(s) and is valid and subsisting during the Contest Period
10. **"Winner"** shall mean a Participant who is declared the winner of the Contest by ICICI Bank and shall not include any non-customer of ICICI Bank or any ICICI Bank employee and/or his/her Immediate Family (parents, spouses, siblings and children).

## 'Meet Bajirao' Contest Terms & Conditions

1. **Contest details:**
  - a. Top 10 Customers with highest number of branch transactions through Insta Banking from November 18 – November 30, 2015 get to meet the Bajirao  
**Note:**
    - 5 Savings Account customers and 5 Current Account customers will be selected
    - Customers should download iMobile app on their smartphones and then do Insta Banking transactions
  - b. Top 60 customers with highest number of branch transactions through Insta Banking from December 1 – December 31, 2015 get autographed CDs  
**Note:**
    - 30 Savings Account customers and 30 Current Account customers will be selected
    - The CDs shall be signed by one of the main star cast of 'Bajirao Mastani'
  - c. On completing your first Insta Banking transaction, you get:
    - A Provogue watch (On payment of handling charge of ₹299/₹399)

- ₹10 off on recharge of ₹100 & above using ICICI Bank's Cards and 20% off on pizza worth ₹350 and above – from jaldirecharge.com
2. The Contest is applicable to all Customers across India
  3. Contest Period: November 17, 2015, 23.59 Hours IST to December 31, 2015, 23.59 Hours IST.
  4. The 'Meet & Greet' will happen in Mumbai, India.
  5. The Contest is valid only for ICICI Bank Customer/s in India and shall be valid and subsisting during the Contest Period, unless otherwise notified by ICICI Bank. The Customer/s shall be required to carry out at least one transaction through Insta Banking feature in iMobile app in the Contest Period, in order to be eligible for the contest.
  6. Participation in the Contest by the Customer/s is on a voluntary basis.
  7. This Contest cannot be clubbed with any other Contest that may be made available to the Customer.
  8. The Contest is non-transferable.

### **Terms and Conditions for Winners of the Contest**

1. The Winners for the Contest shall be announced on or before December 10.
2. The Winners of autographed CDs shall be announced on or before January 15.
3. The Winner's name will be updated on ICICI Bank Website. Additionally, Winners will be informed personally over phone followed by an e-mail regarding the date and location to meet the Bajirao in India.
4. ICICI Bank will not be responsible incase the Winner is not reachable over Phone (Voice Mail will not be considered as personally informed). Three attempts on a single day will be made by ICICI Bank to reach the winner over phone. If the Winner is still not reachable then the next top spender will be contacted.
5. The winners shall be asked to come to the location of 'Meet & Greet' at a short notice i.e. less than 2 days. Winner shall confirm the same to ICICI on e-mail.
6. ICICI Bank shall arrange for the travel to & fro and accommodation of Winners for one day and bear the cost for the same.
7. ICICI Bank shall not be held responsible for delay 'to & fro' caused due to change in flight timings. partner
8. In case the Winner/s miss the flight arranged by ICICI Bank, he/she shall be responsible to arrange for alternate travel and ICICI Bank shall not bear the cost for the same.
9. ICICI Bank shall arrange the transport to and fro from the accommodation place to 'Meet & Greet' event location. ICICI Bank shall not be held responsible for any delay caused by the winner, traffic or any natural calamity
10. A Photo identity proof is required during 'Meet & Greet'.
11. **The Customer shall not demand any personal favors from the cast during the meeting and ICICI Bank would be not be responsible for any.**
12. No personal cameras and smart phones will be allowed on the venue/location of the 'Meet & Greet'
13. ICICI Bank makes no assurance regarding the presence of Ranveer Singh at the Event, as the same depends entirely on his availability. Hence, ICICI Bank cannot be held liable in any manner for any circumstances whatsoever which may lead to absence of Ranveer Singh in the Meet & greet Event.
14. The Meet & Greet event shall not be valued in terms of rupees in any given situation

15. In case the event does not happen, ICICI shall not be liable to pay any claim or compensation of any kind to the Winner/s.
16. In case of a tie in the number of completed transactions, the Winner among Savings Account customers will be selected basis number of iMobile transactions under logged in section and among Current Account customers basis number of iBizz transactions
17. The Autographed CDs shall be couriered to you at your communication address registered with ICICI Bank within 30 days after the announcement of Winners
18. ICICI Bank shall not be held liable for any delay or loss that may be caused in deliver of the CDs. After the CDs are duly shared with/handed over to the Winner(s), ICICI Bank shall not be responsible for any loss, damage, theft of the same.

**Other Terms & Condition:**

1. By participating in the Contest, the Customer agrees to be bound by the Terms and Conditions (which may be amended or varied at any time by ICICI Bank with or without notice) and by ICICI Bank's decisions, which shall be deemed to be final and binding in all matters pertaining to the Contest. All changes in the Terms and Conditions shall be posted on <http://www.icicibank.com/> ("Website").
2. Under this Contest, upon compliance with the conditions mentioned above, the Customer/s shall be entitled with an invite from ICICI Bank.
3. The Customer availing the invite is a single usage/single person pass only.
4. ICICI Bank India shall also not be liable for, canceling and abandoning of the contest by the Alliance Partner.
5. ICICI Bank reserves the right to modify/change all or any of the Terms and Conditions governing the Contest. ICICI Bank also reserves the right to discontinue the Contest without assigning any reasons whatsoever.
6. ICICI Bank will also not be responsible in case of any natural calamities that may occur at the venue of 'Meet & Greet.
7. The Participant does not have any right to sell this invite in the market.
8. The Contest and the opportunity to participate therein are entirely voluntary. Participation in this Contest shall be deemed to be acceptance of all the Terms and Conditions governing the Contest.
9. The invite enumerated herein shall be non-transferable and / or non-negotiable. No cash or any other substitute shall be offered for the invite. ICICI Bank reserves the right to change the Contest offered under this Contest at any point of time without informing the Participant/s.
10. ICICI Bank India shall be entitled, at its sole discretion, to cancel the Contest to any Customer where such prohibition is applicable and / or cannot be offered for any reason whatsoever.
11. ICICI Bank shall not be obliged to make any public announcements to intimate the Participant/s of the award of the Contest hereunder.
12. In all matters relating to the Contest, the decision of ICICI Bank shall be final and binding in all respects.

13. The Contest shall be governed by Indian law. All disputes arising under this Contest are subject to the exclusive jurisdiction of the competent courts of Mumbai.
14. The Terms and Conditions of the Contest shall be in addition to and not in substitution/derogation to the terms and conditions governing the usage of the services offered by ICICI Bank as set out in the Website.
15. The Alliance Partner may impose additional terms and conditions for the use of the invite via e-mail or other means and these terms and conditions shall be in addition to the Terms and Conditions of the Contest and the terms and conditions governing the usage of the services offered by ICICI Bank India as set out on the Website.
16. Request for extension of invite date or re validation of invite from the Participant would not be considered.
17. Reminder redemption mails will not be sent to recipients by ICICI Bank.
18. Invites cannot be resold, transferred for value, redeemed for cash or applied to any other account, except to the extent required by law.

#### **PROVOGUE Offer Definitions**

- "Provogue" shall mean "Provogue India Ltd", who has entered into an alliance agreement with ICICI Bank for purpose of providing the Offer.
- "Offer" shall mean, that the existing and new ICICI Bank card customer who will qualify during the offer period shall get His/Her wrist watch worth Rs 2499 or RS 3499 that can be availed by ICICI Bank customer by paying handling charge of Rs.299 or Rs.399/- during the Offer Period on the [www.Provogue.com/icicicreditcard](http://www.Provogue.com/icicicreditcard)
- "Offer Period" shall mean the period commencing from 1st April 2015 to 31st December\2015, both days inclusive.
- "Products/Services" shall mean the goods/benefits/facilities offered by the Provogue.
- "Website" shall mean the following website of the Provogue i.e. [www.Provogue.com/icicicreditcard](http://www.Provogue.com/icicicreditcard)
- "Void Transaction" shall mean any transaction wherein the transaction has taken place but has been cancelled /rejected /unsuccessful by Provogue.
- All capitalized terms used but not defined herein shall have the respective meanings prescribed to them in the Primary Terms and Conditions. These terms ("Terms") shall be in addition to and not in derogation of the Primary Terms and Conditions. To the extent of any inconsistency between these Terms and Primary Terms and Conditions, these Terms shall prevail.

#### **• REDEMPTION PROCESS FOR PROVOGUE WATCH:**

- 1. Customer has to Log on to [www.Provogue.com/icicicreditcard](http://www.Provogue.com/icicicreditcard)
- 2. Apply the "Coupon code" provided by ICICI Bank to redeem the offer
- 3. Customer shall Select his/her wrist watch as per given categories at the website of the Alliance Partner.
- 4. Customer shall make the payment through payment through the ICICI Bank Card services only.

- 5. Product selected by the ICICI Bank customer will be delivered by Alliance partner to the Customer within 21 working days

#### **OFFER DETAILS:**

- Any ICICI Bank customer who will qualify during the offer period shall be eligible for the offer as defined hereinabove.
- Such ICICI Bank Customer can avail Provogue's His/Her wrist watch worth Rs 2499/-Or Rs 3499 from Provogue by paying handling charge of Rs 299 or Rs.399/-
- website during the Offer period from the website [www.Provogue.com/ icicicreditcard](http://www.Provogue.com/ icicicreditcard)
- The Offer is non-transferable, non-binding and non- en-cashable.
- The Offer is not valid for Void Transactions
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#### **Terms and Conditions as prescribed by Provogue**

- This Offer is brought to ICICI Bank customers solely by Provogue. ICICI Bank is only communicating this offer on behalf of Provogue.
- Offer valid only on His / Her wrist watch as per given range.
- Customer will have to pay only handling charges of Rs 299/- or Rs.399/-as per assigned terms and conditions by Provogue
- **Delivery at Kerala Region is closed by courier service provider due to Taxation**
- Product selected by the ICICI Bank customer will be delivered by Provogue to the Customer within 21 working days
- Any person availing of this Offer shall be deemed to have accepted these Terms and Conditions.

#### **Terms and Conditions prescribed by ICICI Bank**

- ICICI Bank and Provogue reserves the right, at any time, without prior notice and without assigning any reason whatsoever, to add/alter/modify/change or vary all of these terms and conditions or to replace, wholly or in part, this offer by another offer, whether similar to this offer or not, or to extend or withdraw it altogether.
- All disputes, if any, arising out of or in connection with or as a result of above offers or otherwise relating hereto shall be subject to the exclusive jurisdiction of the competent courts / tribunals in Mumbai only, irrespective of whether courts / tribunals in other areas have concurrent or similar jurisdiction.
- Provogue shall not be liable for any claims or grievances solely attributable to netbanking services of ICICI bank.
- This Offer is brought to ICICI Net Banking Customers solely by Provogue. ICICI Bank is only communicating this Offer on behalf of Provogue.
- ICICI Bank does not guarantee and make any representation about the usefulness, worthiness and/or character of the discount / benefit or of the Products/Services under the Offer provided by "Provogue . "

- The existence of a dispute, if any, regarding the Offer shall not constitute any claim against ICICI Bank and shall be addressed directly by Provogue. In the event of any customer claims arising due to any acts and omission on the part of ICICI or claims or fraud related to the net banking, ICICI shall be liable to address such disputes.
- All communication / notices with regard to the said claims attributable to Provogue should be addressed to , Provogue India Ltd., 105 / 106, Provogue house, Off New Link road , Andheri (W), Mumbai - 400 053
- All issues / queries / complaints / grievances relating to the Offer, if any, shall be addressed to Provogue directly at the below mentioned email id [icici@Provogue.com](mailto:icici@Provogue.com) without any reference to ICICI Bank. The same shall be addressed by Provogue within 15 working days of transaction. Email: [icici@Provogue.com](mailto:icici@Provogue.com)
- ICICI Bank shall not be held liable for any delay or loss that may be caused in deliver of the goods and services or the assured gifts / prizes.
- The Offer is not available wherever prohibited and / or on products / services for which such offers cannot be made available for any reason whatsoever.
- ICICI Bank and Provogue together reserve the right to modify/ change all or any of the terms applicable to the Offer without assigning any reasons or without any prior intimation whatsoever. ICICI Bank also reserves the right to discontinue the Offer without assigning any reasons or without any prior intimation whatsoever after the offer period.
- If the ICICI Bank user ceases to be so at any time during the Offer Period, then all the benefits under the Offer shall lapse and shall not be available to such ICICI Bank user.

#### **Detailed Terms and Conditions prescribed by ICICI Bank**

1. Employees will not be eligible for the Offer
2. Suggestions/Grievances if any have to be registered with ICICI Bank Customer care maximum within 60 days of offer completion
3. In case of a tie in the number of completed transactions, the Winner among Savings Account customers will be selected basis number of iMobile transactions under logged in section and among Current Account customers basis number of iBizz transactions
4. Please collect the Jaldirecharge.com voucher from the desk, where you complete the transaction
5. Discount on pizza is only valid if you avail of the Jaldirecharge offer
6. If the initiator of the transaction completes the transaction in his/her own account, then the Customer will be eligible for both the assured prizes for first transaction
7. If the case is not above, anyone who completes the transaction at the branch will be eligible only for Jaldirecharge.com offer and the account holder will be eligible for Provogue watch offer (Handling charge of Rs. 299/ Rs. 399 will apply)
8. Week for the contest period for announcing weekly prizes are as follows:

- a) October 16 to 22, 2015
- b) October 23 to 29, 2015
- c) October 30 to November 5, 2015
- d) November 6 to 12, 2015
- e) November 13 to 19, 2015
- f) November 20 to 30, 2015

9. This offer cannot be clubbed with any other offer that may be made available to the customer/s by ICICI Bank

10. ICICI Bank is not responsible for any claim in case of non-delivery of prizes and should not be held responsible

11. ICICI Bank reserves the right to modify/change all or any of the terms applicable to the offer without assigning any reasons or without any prior intimation whatsoever. ICICI Bank also reserves the right to discontinue the offer without assigning any reasons or without any prior information whatsoever.

12. Participation in the offer by the ICICI Bank Customer(s) is on a voluntary basis.

13. This offer cannot be clubbed with any other offer that may be made available to the ICICI Bank by Provogue and JaldiRecharge..

14. The offer is non-transferable, non-binding and non-encashable.

15. ICICI Bank does not guarantee and make any representation about the usefulness, worthiness and/or character of the discount / benefit or of the Products/Services under the offer provided by the Provogue and JaldiRecharge 16. Any tax or other liabilities or charges payable to the government or any other statutory authority/body or any participating establishment, which may arise or accrue to the ICICI Bank Net Banking User/s due to provision of the Offer, shall be to the sole account of the ICICI Bank Net Banking User/s. Tax deducted at source, if any, on the monetary value of the Offer shall be payable by the ICICI Bank Net Banking User/s.

17. The existence of a dispute, if any, regarding the offer shall not constitute a claim against ICICI Bank and shall be addressed directly by the Provogue and JaldiRecharge.

18. ICICI Bank shall not be liable in any manner whatsoever for any loss/ damage/ claim that may arise out of use or otherwise of any products or services availed by the Card Holder/s under the alliance offered by the Provogue and JaldiRecharge.

19. The Offer is subject to applicable Indian laws and such other terms and conditions as may be stipulated by ICICI Bank. The Offer is not available wherever the same is prohibited and/or cannot be offered or for any reason whatsoever. All disputes are subject to the exclusive jurisdiction of the competent courts/tribunals of Mumbai. However, ICICI Bank reserves the right to approach any other court or tribunal of competent jurisdiction.

20.

All issues / queries / complaints / grievances relating to the JaldiRecharge Offer, if any, shall be addressed to JaldiRecharge directly at [info@jaldirecharge.com](mailto:info@jaldirecharge.com) without any reference to ICICI Bank.

21. ICICI Bank holds out no warranty or makes no representation about the quality, delivery or otherwise of the goods and services or the Cash back / discounts offered by the Provogue and Jaldirecharge. Any dispute or claim regarding the goods, services and cash back / discounts must be resolved by the Card Holder/s with Provogue and Jaldirechargedirectly without any reference to ICICI Bank.
22. ICICI Bank reserves the right to disqualify Provogue and Jaldirecharge or Card Holder/s from the benefits of the Offer if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the Offer or otherwise by use of the Card.
23. ICICI Bank shall not be held liable for any delay or loss that may be caused in delivery of the goods and services or the assured gifts / prizes.
24. The Offer is not available wherever prohibited and / or on merchandise / products / services for which such offers cannot be offered for any reason whatsoever.
25. The Offer is not available wherever prohibited and / or on products / services for which such offers cannot be made available for any reason whatsoever.
26. ICICI Bank reserve the right to modify/ change all or any of the terms applicable to the Offer without assigning any reasons or without any prior intimation whatsoever. ICICI Bank also reserves the right to discontinue the Offer without assigning any reasons or without any prior intimation whatsoever.
27. If the ICICI Bank Net Banking User ceases to be a ICICI Bank Net Banking User at any time during the currency of the Offer Period, all the benefits under the Offer shall lapse and shall not be available to the ICICI Bank Net Banking User.
28. ICICI bank has the right to withdraw the offer without any prior notice.