

Terms and Conditions: Cleartrip January Flat 50% Instant Savings Campaign

Campaign Date: 27th January – 2nd February, 2016 (both dates inclusive hereinafter referred to as “Term”)

Partner: Cleartrip Mobile APP and Website (herein after referred to as “Cleartrip”)

Details of the Offer:

Citibank N.A. (“Citibank”) and Cleartrip are launching an Offer (hereinafter referred to as “Offer”) for the Term. Details of the Offer extended to all individuals who are holders of valid Citibank Credit and Debit Cards issued in India (hereinafter referred to “Customer”) are detailed herein below. However, the Offer is not valid on Citibank Corporate Cards, and ING White Label Cards:

- **50% instant savings on base fare of Domestic Roundtrip Flights. Maximum savings is Rs.1500.**
- **50% instant savings on Domestic and International Hotels worth Rs.4000 or more. Maximum savings is Rs.4000**
- **50% instant savings on Activities. Maximum savings is Rs.2000**

with Cleartrip Mobile App or website & Citibank Credit and Debit Cards only. The Offer is valid only for the first 5000 transactions till 2nd February 2016, 23:59:59 hrs.

Offer Terms and Conditions:

- The Offer is valid on transactions done on Cleartrip mobile app or website
- The offer will be valid for 1 Domestic Flight transaction + 1 Domestic Hotel transaction + 1 Activity transaction per Card.
- The offer is valid only on the first transaction done in each category using Citi card i.e. the first flight transaction, first hotel booking and first activity booked using Citi card during the offer period..
- The Offer will be applicable to all Citibank Debit and Credit Card members (except Citibank Corporate Cards, and ING Cards members) during the Term.
- All transactions completed during the period starting from 00:00 hrs on 27th January, 2016 till 23:59 hrs on 2nd February, 2016 shall be considered under this Offer.
- To be eligible for this Offer on hotel bookings, a minimum transaction of Rs 4000 will be required
- To avail of the Offer you need to enter coupon code **CTFSCITI** before payment while booking. If coupon code is not entered correctly then you will not receive any savings.
- This Offer will be valid for first 5000 transactions between 27th January – 2nd February, 2016 (both days inclusive)

- Dates of Travel/Hotel Stay/Activity are completely open.
- The offer is valid on emi and non-emi transactions
- Citibank merchant EMI Terms & Conditions will be applicable on EMI transactions as mentioned at: <https://www.online.citibank.co.in/card-offers/pdfs/EMI-TC.pdf> The Offer is brought to the Customers solely by the participating Merchant
- It is mandatory for the Customers to pay with a valid Citibank credit or debit card issued in India only to avail the Offer.
- Offer is valid on all Hotels available on Cleartrip.
- Offer not valid for transactions made on IVR/Phone with Cleartrip Customer Care.
- The Offer is valid per transaction. In case more than 1 passenger/ ticket/ segment/ room/ room night is booked in a single transaction, savings will be applicable for 1 transaction only.
- Offer is valid on Adult & Child bookings only. Not valid for Infants.
- Hotels are subject to availability.
- The Offer is not applicable for a transaction where a refund/ cancellation is processed.
- The Offer cannot be clubbed with any other existing offer at Cleartrip / website or mobile app and cannot be assigned/ transferred to any other person/customer.
- Citibank holds no warranty and is not representative of the delivery, services, suitability, merchantability, availability or quality either of the Offer or of the products/services made available to Customer by Cleartrip under the respective Offer.
- Any dispute regarding delivery, service, suitability, merchantability, availability or quality of the Offer and/or products/services under the Offer must be addressed in writing, by the Customers directly to Cleartrip and that Citibank shall not entertain any communication in this regard. Any query/ contention/dispute raised by any Customer to Citibank shall be forwarded to Cleartrip who shall be solely responsible for resolving such queries/ contentions/disputes within reasonable time.
- Citibank shall in no way be liable if any Customer is unable to login to Cleartrip mobile app due to incompatibility of device, internet usage plans, or any other reason whatsoever.
- The Offer is valid only if the Citibank credit card holder's account continues to be in good standing and payment continues to reach Citibank before the payment due date.
- Citibank shall not be liable for any loss or damage whatsoever that may be suffered, or for any personal injury that may be suffered, to the Customers, directly or indirectly, as a result of participating in the Offer or by the use or non-use or suitability or effectiveness of the Services.
- Citibank reserves the right to, at any stage and at its discretion, modify/change or alter the terms of the Offer during the Term, without assigning any reasons thereof.
- Neither anything contained in these terms & conditions, nor the running of these Offer to which they apply, shall be construed as an obligation on Citibank to continue the Offer up to, on or after the Offer termination date.

- Nothing herein amounts to a commitment or representation by Citibank to conduct further such Offers.
- The terms & conditions shall be governed by the Laws of India.
- The Customers shall not hold Citibank, its group entities, or affiliates, their respective directors, officers, employees, agents, vendors, responsible for or liable for, any actions, claims, demands, losses, damages, costs, charges and expenses which a Customer claims to have suffered, sustained or incurred, or claims to suffer, sustain or incur, by way of and/or on account of the Offer.
- If the Offer and/or anything to be done by Citibank or any other entity in respect of the Offer is prevented or delayed by causes, circumstances or events beyond the control of Citibank or any other entity, including but not limited to computer viruses, tampering, unauthorised intervention, interception, fraud, technical failures, floods, fires, accidents, earthquakes, riots, explosions, wars, hostilities, acts of government or other causes of like or similar or other character beyond the control of Citibank or the other entity/ies, then Citibank and/or the other entity/ies shall not be liable for the same to the extent so prevented or delayed, and will not be liable for any consequences.
- The terms & conditions of the Offer shall be in addition to & not in substitution/derogation to the rules & regulations governing the use of the Citibank credit or debit card and/or the Citibank websites as stated above. Payment of fees/service charges/all other amounts due from the Customer to Citibank from usage of credit cards by the Customer under this Offer and/or otherwise will be governed by Citibank Terms & Conditions and the Cardmember Terms and Conditions. Customer can view the Citibank Cardmember Terms and Conditions as well as the complete terms and conditions on the online portal <http://www.citibank.com/india>.
- Citibank reserves the right to, without liability or prejudice to any of its other rights, at any time, without previous notice and from time to time, withdraw/suspend/amend/cancel or amend/modify/vary any of the terms & conditions of this Offer, without assigning any reasons therefore.
- All of Citibank's actions shall be on a best-efforts basis only.
- Any dispute arising out of this Offer shall be subject to the exclusive jurisdiction of competent courts in Mumbai.
- The Customers agree to be bound by the terms & conditions contained herein. Without a Customer being required to do any further act, he/she shall be deemed to have read, understood and unconditionally accepted the terms & conditions herein.